

STATE OF NEW HAMPSHIRE
PUBLIC UTILITIES COMMISSION

December 15, 2021 - 9:15 a.m. MORNING SESSION
ONLY

[Hybrid hearing also conducted via Webex]

RE: DW 20-156
PENNICHUCK EAST UTILITY, INC.:
REQUEST FOR CHANGE IN RATES
(Hearing regarding Permanent Rates)

PRESENT: Chairman Daniel C. Goldner, Presiding
Commissioner Pradip K. Chattopadhyay
Michael Haley, Asst. Attorney General
Doreen Borden, Clerk
Corrine Lemay, PUC Hybrid Hearing Host

APPEARANCES: Reptg. Pennichuck East Utility, Inc.:
Marcia A. Brown, Esq. (NH Brown Law)
Reptg. the Towns of Londonderry,
Litchfield, Pelham and Hooksett, NH:
Ryan P. Lirette, Esq. (Sheehan Phinney)
Richard M. Husband, Esq., pro se
Reptg. Residential Ratepayers:
Donald M. Kreis, Esq., Consumer Adv.
Julianne Desmet, Esq.
Josie Gage, Dir. Economics & Finance

COURT REPORTER: Susan J. Robidas, NH LCR No. 44

I N D E X

WITNESS PANEL: LARRY D. GOODHUE
DONALD L. WARE
JAYSON LAFLAMME

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EXHIBIT	DESCRIPTION	PAGE
5	Settlement Agreement Attachment A - DLW Exh 1	Premarked
6	Settlement Agreement Attachment B - Revenue Requirement Schedules	Premarked
7	Settlement Agreement Attachment C - DOE Staff Recommendation in DW 20-019 PEU QCPAC	Premarked
8	Settlement Agreement Narrative and Flow Diagram of Ratemaking Structure Components	Premarked
9	Compilation of Data Responses referenced in Attachment B Revenue Requirement Schedules	Premarked
10	April 9, 2021 Staff Audit Report	Premarked
11	Settlement Agreement on Permanent Rates (Document contains bookmarks when viewed in Adobe Reader)	Premarked

1 P R O C E E D I N G S

2 CHAIRMAN GOLDNER: All right. Good
3 morning. I'm Commissioner Goldner, and I'm
4 joined by Commissioner Chattopadhyay.
5 Michael Haley from the DOJ will be joining us
6 shortly.

7 We're here this morning in Docket
8 DW 20-156 for a hearing regarding the
9 Pennichuck East Utility rate case hearing on
10 the settlement.

11 Let's take appearances.
12 Pennichuck.

13 MS. BROWN: Good morning, Chairman
14 Goldner, Commissioner Chattopadhyay. I'm
15 Marcia Brown, with NH Brown Law, representing
16 Pennichuck East Utility. And with me today
17 is Larry Goodhue, who is Pennichuck East
18 Utility's chief executive officer. He will
19 also be a witness on the panel presenting
20 settlement today. Also is Don Ware, who is
21 Pennichuck's chief operating officer. He
22 will also be a witness on the panel today.
23 And in attendance is Carol Ann Howe, who is
24 the assistant treasurer and director of

1 regulatory affairs for the Company; Jay
2 Kerrigan, who's a regulatory and treasury
3 financial analyst; George Torres, who is the
4 corporate comptroller and treasurer and chief
5 accounting officer, as well as Chris Countie,
6 who is the director of water supply and
7 community services -- systems, rather. Thank
8 you.

9 CHAIRMAN GOLDNER: Thank you.

10 Office of the Consumer Advocate.

11 MR. KREIS: Good morning, Chairman
12 Goldner, Commissioner Chattopadhyay. I am
13 Donald Kreis, the consumer advocate, here on
14 behalf of residential utility customers.
15 With me today is our staff attorney, Julianne
16 Desmet.

17 MS. DESMET: Good morning.

18 CHAIRMAN GOLDNER: Good morning.

19 Thank you.

20 Department of Energy.

21 MS. AMIDON: Good morning. I'm
22 Suzanne Amidon. I'm representing the
23 Department of Energy Regulatory Division in
24 this matter. And with me, pardon me, is

1 Jayson Laflamme, who will be on the witness
2 panel.

3 CHAIRMAN GOLDNER: Very good.
4 Thank you.

5 Next I had Mr. Myers on the list of
6 appearances. Do we have a status on Mr.
7 Myers?

8 MS. BROWN: We do not believe he is
9 attending, although we do have the Towns'
10 appearance, as well as Mr. Husband.

11 CHAIRMAN GOLDNER: Okay. Next on
12 my list is Mr. Lirette. Would that be --
13 would Mr. Lirette be making an appearance?

14 MS. BROWN: You're mute.

15 MR. LIRETTE: Sorry about that.
16 Good morning. My name is Ryan Lirette from
17 Sheehan Phinney. I'm appearing on behalf of
18 the Town of Londonderry and the Town of
19 Litchfield as well. With me is David Russell
20 of Russell Consulting, who is the Towns'
21 witness. Thank you.

22 CHAIRMAN GOLDNER: Thank you.

23 And next I have Mr. Husband.

24 [No verbal response]

1 MS. BROWN: Chairman Goldner, I do
2 know that prior to the hearing starting,
3 Mr. Husband had stated that he did not have
4 video, so he was going to go back out and
5 come back in. So I guess I'll turn to the
6 web moderator to see if she has him listed.

7 MR. GOODHUE: It shows that he's on
8 the Webex, Marcia, but his microphone is
9 muted.

10 MS. BROWN: Ah. I don't see him.

11 WEB MODERATOR: Sorry. Mr. Husband
12 is listed as an attendee. Do you want to
13 move him back up?

14 MS. BROWN: Yes. We need him moved
15 back up for appearances, yes.

16 MR. KREIS: If I might leap in at
17 this point. It doesn't have to really be on
18 the record. But Ms. Gage from our office is
19 hoping to attend the hearing remotely, and
20 she sent me a message a moment ago saying
21 that she is in the attendee pool. She should
22 be elevated, if possible.

23 MR. HUSBAND: Are you able to hear
24 me now?

1 CHAIRMAN GOLDNER: Yes.

2 MR. HUSBAND: Okay. Yes, this is
3 Richard Husband. I am here representing
4 myself. Thank you very much.

5 CHAIRMAN GOLDNER: Thank you.

6 Moderator, were you able to elevate
7 Ms. Gage?

8 MS. GAGE: If you can hear me? I
9 think my video and audio are working.

10 WEB MODERATOR: Yes.

11 MS. GAGE: Okay. Thank you.

12 CHAIRMAN GOLDNER: Mr. Kreis, are
13 you okay?

14 MR. KREIS: Looks great. Thank
15 you.

16 CHAIRMAN GOLDNER: All right. Do
17 we have anyone else making appearances?

18 [No verbal response]

19 CHAIRMAN GOLDNER: Okay. No.

20 For preliminary matters, Exhibits 5
21 through 11 have been prefiled and premarked
22 for identification. Any material identified
23 as confidential in the filings will be
24 treated as confidential during the hearing.

1 Anything else we need to cover
2 regarding exhibits?

3 MS. BROWN: If I can also interject
4 that the Company will not be discussing
5 anything that's confidential. And in
6 Exhibits 5 through 11, there is, to our
7 understanding, no confidential material in
8 there. Exhibits 1 through 4 came in through
9 the temporary rate hearing.

10 CHAIRMAN GOLDNER: Very good. That
11 was my understanding as well. Thank you. I
12 just wanted to make sure it was covered in
13 case I missed something.

14 Okay. Anything else regarding
15 exhibits? No?

16 [No verbal response]

17 CHAIRMAN GOLDNER: And I just
18 wanted to confirm before we start that we do
19 have someone to testify to each of the
20 exhibits. I believe that all the exhibits,
21 except for 7 and 10, will be covered by
22 Pennichuck witnesses. And I assume that, Mr.
23 Lirette, you'll be covering 7 and 10. Do I
24 have that right?

1 MS. AMIDON: What we intend to do
2 on the part of the Department is to have Mr.
3 Laflamme testify as to Exhibit 6, which is
4 the revenue calculation. I believe that's
5 identified as Exhibit 6. And he will also
6 speak to Exhibit 11, which is the Settlement
7 Agreement. But that is what we're prepared
8 to have him address. So I'll defer to
9 Attorney Brown at this point.

10 MS. BROWN: Chairman Goldner, if
11 you are wondering who is going to
12 authenticate these, these are filings that
13 are publicly available, and the Company does
14 not object to their introduction into the
15 record for this proceeding. We believe that
16 the other exhibits, 7 and 10 that you
17 referenced, are integral to the resolution
18 that was represented in the Settlement
19 Agreement. So while we may not have the
20 authors of the audit report in particular, I
21 believe we do have the author for, or part of
22 the author for Exhibit 7, PUC [sic] Staff
23 Recommendation, we hope that that will be
24 sufficient because we're going to be talking

1 about the substance of them to authenticate
2 them.

3 MS. AMIDON: Just to interject,
4 Chairman Goldner, I believe Mr. Laflamme can
5 authenticate those two exhibits, Exhibits 7,
6 which is a Department of Energy Staff
7 Recommendation, and Exhibit 10, which is a
8 Staff Audit Report.

9 MR. KREIS: If I might interject.
10 I am confused. The rules of evidence do not
11 apply in Commission proceedings. I do not
12 believe that documents need to be
13 authenticated in order to be placed in the
14 record.

15 CHAIRMAN GOLDNER: Yeah, thank you
16 for interjecting, Mr. Kreis. I am using PUC
17 203:23(b), which says, "All testimony of
18 parties and witnesses, including any prefiled
19 written testimony adopted by a witness at
20 hearing, shall be made under oath or
21 affirmation." Can you comment on what I'm
22 using?

23 MR. KREIS: Well, I believe that
24 that that rule speaks to the way that

1 prefiled written direct testimony should be
2 submitted and filed with the Commission and
3 that the attachments to the settlement, of
4 course, are not prefiled written testimony
5 either. And I also believe that the
6 Administrative Procedure Act allows for the
7 admission of documents as documentary
8 evidence. And in some circumstances I've had
9 this colloquy with past iterations of the
10 Commission. I think basically any document
11 can be admitted into the record as
12 documentary evidence, even if it is in the
13 form of written prefiled direct testimony.
14 That said, I don't think there are any
15 problems here.

16 CHAIRMAN GOLDNER: Yeah, I think
17 we're covered. It sounds like we have
18 witnesses for each of the exhibits. So maybe
19 we'll take -- we'll take the legal piece
20 under advisement, and perhaps when Mr. Haley
21 arrives we can have further discussion. But
22 for now you've answered my question. So
23 thank you.

24 Any other preliminary matters

1 before we have the witnesses sworn in, and
2 does anyone object to any of the witnesses in
3 the prefiled testimony?

4 MS. BROWN: The Company has no
5 objection to the witnesses. I'll answer that
6 question first.

7 CHAIRMAN GOLDNER: Very good.

8 Mr. Kreis, Ms. Amidon, any
9 objections to the witnesses?

10 MS. AMIDON: No, I have none. I
11 just want to make sure that the panel is
12 sworn in in its entirety, including Mr.
13 Laflamme, who is here in person. Thank you.

14 CHAIRMAN GOLDNER: Thank you.

15 MR. KREIS: No concerns from the
16 OCA.

17 CHAIRMAN GOLDNER: Thank you.
18 Okay. Let's proceed with the witnesses.

19 Ms. Robidas, would you please swear
20 in the panel of witnesses.

21 (WHEREUPON, LARRY D. GOODHUE, DONALD L.
22 WARE, JAYSON LAFLAMME were duly sworn
23 and cautioned by the Court Reporter.)
24 LARRY D. GOODHUE, SWORN

1 DONALD L. WARE, SWORN

2 JAYSON LAFLAMME, SWORN

3 MS. BROWN: Thank you for having
4 them sworn in, Chairman Goldner. This is
5 Marcia Brown. I'm going to be taking the
6 first lead on the questions to present the
7 Settlement Agreement with Mr. Goodhue and Mr.
8 Ware. In speaking with Staff for this panel
9 and the presentation, what I would just like
10 to make sure that the Commissioners are
11 comfortable with is we were going to question
12 Mr. Goodhue, Mr. Ware and Mr. Laflamme in
13 sequence, issue by issue, according to the
14 Settlement Agreement, and then open it up for
15 either direct or if you want to call it
16 friendly cross by the other signatories of
17 the document of the Settlement Agreement.
18 And then we would be open for I guess the
19 normal cross. But we don't have any
20 non-signatories here. And then it would be
21 open for Commission questions, if that is
22 acceptable for today's presentation for the
23 Commission.

24 CHAIRMAN GOLDNER: Mr. Kreis, Ms.

1 Amidon?

2 MS. AMIDON: Yes. Just to explain,
3 they're going to walk through the document
4 from beginning to end, and when we get to,
5 for example, the calculation of the revenue
6 requirement, that's when I'll be asking Mr.
7 Laflamme to walk through that specific
8 document for us.

9 CHAIRMAN GOLDNER: Okay. Mr.
10 Kreis, is that acceptable?

11 MR. KREIS: Perfectly acceptable.
12 We have no witness to present today, so we're
13 happy with however Ms. Brown and Ms. Amidon
14 would like to present the agreement.

15 CHAIRMAN GOLDNER: Okay. So I'm
16 going to suggest one more item before we get
17 started with the examination of the
18 witnesses, and then I would like to take a
19 quick break to resolve any issues with this
20 next piece and the prior, now that Mr. Haley
21 has arrived. So we'll just take a quick
22 break before we go to direct examination just
23 to make sure we've cleared the decks before
24 the witnesses start.

1 So just before the witnesses come
2 and we take a quick break, I would just like
3 to make sure that the standard of review --
4 to talk about the stand of review that the
5 Commission will be looking to today. And
6 I'll just briefly read this into the record.

7 "The Commission's authorized to fix
8 rates at a hearing upon determination that
9 rates, fares and charges are just and
10 reasonable. 374:2, 378:7 and 378:28. The
11 Commission may approve permanent rates if it
12 finds that they are just and reasonable and
13 reflect capital improvements that are found
14 to be prudent, used and useful. In
15 circumstances where a utility seeks to
16 increase rates, the utility bears the burden
17 of proving the necessity of the increase
18 pursuant to RSA 378:8 in determining whether
19 rates are just and reasonable. The
20 Commission must balance the customers'
21 interest in paying no higher rates than
22 required against the investors' interest in
23 obtaining a reasonable return on their
24 investment. As a settlement agreement

1 pertains to a rate case, the underlying
2 standard to be applied is whether the
3 resulting rates are just and reasonable.
4 RSA 378:7."

5 So I'd just like to check with
6 Pennichuck Energy and OCA to see if you
7 agree.

8 MR. KREIS: That, Mr. Chairman,
9 strikes me as a particularly elegant and
10 comprehensive statement of the applicable
11 legal standard.

12 CHAIRMAN GOLDNER: Thank you.

13 Ms. Amidon.

14 MS. AMIDON: I would agree. There
15 is a standard in the PUC rules regarding
16 settlement agreements which also adds, "not
17 only considered just and reasonable rates,
18 but that the settlement agreement is in the
19 public interest." And that's PUC 203.20(b).
20 And I just wanted to add that so that you
21 have that next time and you can just cover
22 everything.

23 CHAIRMAN GOLDNER: Thank you.

24 Ms. Brown.

1 MS. BROWN: With that addition from
2 Attorney Amidon, yes, that's the completion
3 of my closing. So thank you. We are in full
4 agreement of the extent of the legal standard
5 for today's hearing. Thank you.

6 CHAIRMAN GOLDNER: Very good.
7 Thank you.

8 So we'll just take a five-minute
9 brief recess while we consult with Mr. Haley
10 so we can then proceed directly to the
11 examination of the witnesses. So we'll take
12 a five-minute recess. Go off the record.
13 Thank you.

14 (Brief recess was taken at 9:28 a.m.,
15 and the hearing resumed at 9:36 a.m.)

16 CHAIRMAN GOLDNER: All right. So
17 let's go back on the record. And Mr. Haley
18 just has a request for Mr. Kreis before we
19 proceed.

20 MR. HALEY: Can everybody hear me?
21 I usually am pretty loud. But I can use the
22 microphone if we need to.

23 CHAIRMAN GOLDNER: Please do.

24 MR. HALEY: Okay. I'll use the

1 microphone.

2 So my understanding, from where we
3 are right now, is that there were a couple of
4 exhibits. It was not clear at first whether
5 there would be a witness who would testify as
6 to their admissibility into evidence under
7 the PUC rules. After a little bit of back
8 and forth, it appears we do now have a
9 witness who is able to testify. So I think
10 that the issue is moot for today's purposes.
11 But I did understand that, Mr. Kreis, you had
12 a concern that perhaps that rule is not
13 applicable to this, and I just wanted to hear
14 what that was so I can be sure to take that
15 into account in the future for advice to the
16 Commission.

17 MR. KREIS: Sure. RSA 541-A:33,
18 II, which is a provision of the
19 Administrative Procedure Act, says, "The
20 rules of evidence shall not apply in
21 adjudicative proceedings. Any oral or
22 documentary evidence may be" -- [connectivity
23 issue]

24 [Court Reporter interrupts.]

1 MR. KREIS: Again, I was reading
2 from RSA 541-A:33, II. "Any oral or
3 documentary evidence may be received, but the
4 presiding officer may exclude irrelevant,
5 immaterial or unduly repetitious evidence.
6 Agencies shall give effect to the rules of
7 privilege recognized by law. Objections to
8 evidence offered may be made and shall be
9 noted in the record. Subject to the
10 foregoing requirements, any part of the
11 evidence may be received in written form if
12 the interests of the parties will not thereby
13 be prejudiced substantially."

14 In light of that language in
15 Paragraph II of Section 541-A:33 -- excuse me
16 -- RSA 541-A:33, all of the settlement
17 agreement and all the attachments thereto are
18 clearly admissible as evidence in this
19 proceeding, particularly in circumstances
20 where there are no issues or facts in
21 controversy and all of the parties present
22 agree to the admission of those exhibits.

23 MR. HALEY: Thank you. I
24 appreciate that summation. Like we said, I

1 think for today's purposes it appears to be
2 moot because we have someone who is willing
3 to testify to all of them. But I appreciate
4 you providing that background for us.

5 CHAIRMAN GOLDNER: Thank you, Mr.
6 Kreis.

7 Should we move to the direct
8 examination of witnesses? I think, Ms.
9 Brown, I'll recognize you at this time.

10 MS. BROWN: Okay. Thank you very
11 much. And I'm going to start with Mr.
12 Goodhue and Mr. Ware.

13 DIRECT EXAMINATION

14 BY MS. BROWN:

15 Q. Mr. Goodhue, if you could please state your
16 full name for the record.

17 A. Sure. My name is Larry Goodhue.

18 Q. And could you please describe the position
19 that you hold with the Company.

20 A. (Goodhue) Yes. I am both the chief executive
21 officer and chief financial officer of
22 Pennichuck East Utility.

23 Q. And what do you do -- what are your
24 responsibilities within those positions?

1 A. (Goodhue) As CEO, I am responsible for the
2 overall management and supervision of the
3 business, coordinating that with all of the
4 senior management team and employees the
5 Company. And as chief financial officer, I'm
6 responsible for all treasury and financial
7 activities for the Company.

8 Q. Thank you. And Mr. Goodhue, have you
9 testified before this Commission before?

10 A. (Goodhue) Yes, multiple times, in both -- for
11 both Pennichuck East Utility and its sister
12 subsidiaries, Pennichuck Water Works and
13 Pittsfield Aqueduct Company.

14 Q. With respect to today's testimony, is your
15 testimony -- or actually, let me back up.

16 What do you consider to be your area of
17 expertise?

18 A. (Goodhue) My area of expertise is primarily
19 on the financial and treasury side and
20 overall management. As it pertains to this
21 case, I'm responsible for the overall
22 management of the Company, with specific
23 areas of expertise being in the financial and
24 treasury realms, including as it pertains to

1 cash flow coverage and financial covenant
2 compliancing.

3 Q. Thank you. And noting that area of
4 expertise, would the testimony that you offer
5 today be within that area of expertise?

6 A. (Goodhue) Yes, directly or indirectly.

7 Q. Okay. Thank you. Mr. Ware, if I could have
8 you state your name and position for the
9 record.

10 A. (Ware) Yes. My name is Donald Ware, and I am
11 the chief operating officer of Pennichuck
12 East Utility.

13 Q. And can you please describe your
14 responsibilities within that position.

15 A. (Ware) Yes. I oversee the operations side of
16 Pennichuck East, which includes oversight of
17 customer service, distribution, water supply,
18 and engineering departments of the company
19 and their various functions.

20 Q. Thank you. Have you previously testified
21 before this Commission?

22 A. (Ware) Yes, I have.

23 Q. And do you hold any professional licenses?

24 A. (Ware) Yes. I am a licensed professional

1 engineer in the states of New Hampshire,
2 Massachusetts and Maine. I am also a
3 licensed Grade IV water treatment operator
4 and Grade IV distribution operator in New
5 Hampshire, Massachusetts and Maine.

6 Q. Okay. So if I were to characterize your area
7 of expertise, would that be -- would that
8 include the responsibilities that you just
9 listed for being chief operating officer and
10 also being a licensed P.E. and licensed water
11 operator?

12 A. (Ware) Yes, that would be correct.

13 Q. Okay. And the testimony today that you will
14 be offering, will it be within those areas of
15 expertise?

16 A. (Ware) Yes, it is.

17 Q. Okay. Mr. Goodhue, for the record, I think
18 it would be helpful to get some background
19 context on Pennichuck East's ownership by
20 Nashua. Could you please describe that
21 ownership relationship.

22 A. (Goodhue) Yes, I can. And also for the
23 benefit of the transcribing, if I do not talk
24 clearly enough or loud enough, please let me

1 know, and I will do what I can to correct
2 that.

3 This settlement came along after a
4 decades-long dispute between the City of
5 Nashua and Pennichuck. The City of Nashua
6 acquired the company out of public company
7 status on January 25th, 2012. Based upon
8 this acquisition, as approved in Docket DW
9 11-026, the following structure came into
10 place: Pennichuck Corporation, the parent
11 company of Pennichuck East Utility, as one
12 sole shareholder being the City of Nashua,
13 New Hampshire, which was allowed to enter
14 into that relationship under a specific
15 statute entered into and added to law in the
16 state of New Hampshire under the eminent
17 domain statutes within the state. Based on
18 that -- so you have a municipal shareholder
19 of a public -- of a private corporation,
20 formerly a public company. And that parent
21 corporation, Pennichuck Corporation, has five
22 wholly-owned subsidiaries, three of which are
23 regulated utilities, one is a real estate
24 holding company, and one is a non-regulated

1 contract operator business. One of those
2 three regulated utilities is Pennichuck East
3 Utility.

4 In order to facilitate the acquisition
5 with the City of Nashua, New Hampshire, there
6 was a settlement agreement under DW 11-026,
7 and a funding of that acquisition was
8 accomplished through a bond issuance that the
9 City performed in order to secure the funds
10 to buy the corporation out of public status.
11 But also what was created was a structure in
12 support of that financing activity and
13 acquisition activity relative to leaving the
14 three regulated utilities which serve,
15 between the three, 30 different communities
16 within the state, Pennichuck East Utility
17 representing 19 communities, to make sure
18 that they remain as regulated utilities to
19 the protection of all of the communities
20 served, not just the city of Nashua.

21 Q. Thank you. Mr. Goodhue, has this city -- or
22 the City of Nashua's ownership of Pennichuck
23 Corp. and then ultimately the regulated
24 utilities, has that affected the cash flow

1 and capital of the regulated utilities --

2 A. (Goodhue) Yes.

3 Q. -- and if so, can you please explain?

4 A. (Goodhue) Yes, it has. So prior to the
5 January 25th, 2012 acquisition, as a publicly
6 traded company, the Company -- the
7 corporation and the regulated utilities had
8 access to both debt and equity markets to
9 fund their operations. But as a debt-only-
10 funded entity after that January 2012
11 acquisition, the Company is solely dependent
12 on its cash flow coverage to cover operating
13 expenses, fund -- pay back the City for the
14 acquisition, and service these external
15 debts, both that were in existence at the
16 time of the acquisition and external debt
17 which has now been added on for capital
18 improvements that were prudent and necessary
19 for the duties it carries out to its
20 customers on an ongoing basis.

21 Q. Okay. Mr. Goodhue, have the financial
22 impacts or effects of the City's ownership
23 been a driver in the Company seeking
24 modifications to its revenue structure --

1 A. (Goodhue) Absolutely. Modifications,
2 including both the modifications requested in
3 this docket, were and are needed to the
4 Company's ratemaking structure in order to
5 secure necessary financing, the covenants
6 associated with that financing, and enable it
7 to fund the debt service associated with the
8 debt incurred.

9 After the acquisition, it took us nearly
10 two years to find lenders that would lend to
11 the Company after that acquisition was
12 completed, based on our unique ownership
13 structure. We neither looked like a
14 municipality with the ability to do all the
15 things a municipality can in setting its own
16 rates, you know, issuing general obligation
17 bonds, having taxing authority and the like,
18 nor were we a private corporation, where we
19 could actually go out into the entity markets
20 and issue stocks as a publicly traded
21 company. So as a result, certain
22 modifications were needed for us to be able
23 to not only establish relationships with
24 lenders to access money needed to run the

1 corporation, but we needed modifications that
2 would ensure that we could meet the covenants
3 and repayment requirements on that debt in
4 order to maintain and continue to source
5 needed debt capital in order to provide for
6 the operations the company.

7 Q. Thank you for that explanation, Mr. Goodhue.
8 [connectivity issue]

9 [Court Reporter interrupts.]

10 MS. BROWN: Thank you for pointing
11 out that there's a delay between mute and
12 unmute for this.

13 BY MS. BROWN:

14 Q. Mr. Goodhue, thank you for that explanation.
15 I would like to have you, if you could, have
16 Exhibit 11 in front of you. For the record,
17 this has been premarked as Exhibit 11. It is
18 the Settlement Agreement among the parties.
19 Do you have that?

20 A. (Goodhue) I do have that open in front of me,
21 yes.

22 Q. Okay. Mr. Goodhue, are you familiar with the
23 terms within this Settlement Agreement?

24 A. (Goodhue) I am.

1 Q. And are you familiar with the attachments to
2 the Settlement Agreement?

3 A. (Goodhue) I am.

4 Q. Mr. Ware, because you will also be testifying
5 about the settlement, are you familiar with
6 the terms of the Settlement Agreement?

7 A. (Ware) I am.

8 Q. And are you familiar with the attachments to
9 the Settlement Agreement?

10 A. (Ware) I am.

11 Q. And going back to you, Mr. Goodhue, are you
12 aware of any changes or corrections that need
13 to be made to the Settlement Agreement and
14 its attachments?

15 A. (Goodhue) I am not aware of any changes or
16 corrections that are required.

17 Q. Okay. And Mr. Ware, are you aware of any
18 changes or corrections that need to be made
19 to the Settlement Agreement and attachments?

20 A. (Ware) I am not aware of any corrections or
21 changes to the Settlement Agreement.

22 Q. Okay. And one of those attachments, Mr.
23 Goodhue, has been marked as Exhibit 8. It is
24 Attachment D. It's a narrative. Do you have

1 that in front of you?

2 A. (Goodhue) I do.

3 Q. Okay. I'd like to ask you some more
4 background questions about cash flow and
5 funding. So can you for the record -- you
6 may want to use the flow charts which begin
7 at Page 6 of this Attachment D, which is
8 Exhibit 8.

9 Can you please walk us through how the
10 Company's cash flows among the various
11 accounts?

12 A. (Goodhue) Yes, I will attempt to do this as
13 clearly as possible --

14 So we have a rate structure that was
15 approved for this company in the prior rate
16 case, DW 17-128, which adopted the
17 multi-bucket allocation of approved
18 revenues -- of the approved revenue
19 requirement for the corporation. This is in
20 conformity with the same structure that was
21 approved for Pennichuck Water Works, a
22 subsidiary, in two prior cases, DW 16-806 and
23 DW 19-084, as well as was recently approved
24 for Pennichuck's Pittsfield Aqueduct Company

1 in its most recent rate case. I apologize.
2 The docket number on that one is not rolling
3 off my tongue. But it was the most recently
4 completed case in Pittsfield Aqueduct.

5 In the prior case for Pennichuck East
6 Utility, this multi-bucket approach to the
7 approved revenue requirement was established.
8 As shown in the flow chart, it is made up of
9 three primary buckets, but five buckets in
10 total.

11 First off was the CBFRR, which is the
12 city bond fixed revenue requirement. This
13 was actually initially established in DW
14 11-026 for all of the regulated utilities as
15 an elemental piece of the rate structure that
16 was required to facilitate the acquisition by
17 the City of Nashua for Pennichuck
18 Corporation. At the time of the acquisition,
19 the City issued \$150.6 million worth of bonds
20 to buy the Company out of public company
21 status. Those were revenue bonds, and as
22 such, the bond holders needed to have some
23 certainty of the repayment of those bonds
24 used to acquire the Company. And the

1 revenues of the Company were used as a
2 supporting mechanism for those bonds. So as
3 part of the approved rate structure in 11-026
4 was the formation of this CBFRR portion of
5 allowed revenues. And that portion is a
6 fixed portion of revenues that is used to
7 cash flow the monies that are floated up to
8 the corporation and paid back as a note
9 payable or dividend to the City relative to
10 those bonds.

11 The other two elemental buckets of the
12 approved revenue requirement that were set up
13 was the OERR portion of allowed revenues and
14 the DSRR portion of allowed revenues.

15 The OERR, or the operating expense
16 revenue requirement, is a portion of the
17 revenues that are tied directly to the
18 operating expenses of the Company from the
19 last test case. That is further broken down
20 into material or non-material operating
21 expenses.

22 The DSRR, or the debt service revenue
23 requirement, is a portion of revenues that is
24 needed to service existing debt at 1.1 times

1 multiple in order to make sure the covered
2 compliancy and full debt service can be
3 performed and paid by the Company on the
4 service of its debt.

5 In this case, we are asking for the
6 MOERR portion of the approved revenues to
7 include a factor called the MOEF, or the
8 material operating expense factor, which
9 we'll talk about a little bit further on as
10 we go through this relative to adequacy of
11 coverage and the elimination of regulatory
12 lag as a debt-only-funded organization.

13 If you turn to page, starting with
14 Page 7 of this flow chart, it really shows
15 how cash flows relative to the various parts
16 of the allowed revenue requirement. First
17 off, the breakout of the three buckets of
18 revenue coming out of the last rate case
19 establish the pro rata portions of allowed
20 revenues that are to be allocated between the
21 three buckets, the CBFRR, the OERR, and the
22 DSRR portion of allowed revenues. On a
23 weekly basis, as we collect cash, the monies
24 are deposited into separate bank accounts

1 based on those pro rata shares, and then at
2 the end of the month that is trued up to the
3 actual revenues earned, and then it is
4 compared with the allowed revenue components
5 from the last rate case. If revenues are in
6 excess of the allowed amounts, monies are
7 deposited into rate stabilization funds that
8 backstop these buckets of cash. If revenues
9 are deficient from allowed, it's drawn out of
10 those rate stabilization funds in order to
11 facilitate the payments to the City on our
12 debt and on our operating expenses.

13 So these charts are a replication, and
14 I'm going to say an enhancement of the exact
15 diagrams that have been actually in place
16 since the DW 17-128 case with Pennichuck East
17 Utility, as well as in the two former cases
18 with PWW, and the most recently completed
19 case with Pittsfield Aqueduct. The only
20 enhancement to these charts over and above
21 what was approved in the entire structure
22 from that last case for Pennichuck East
23 Utility can be found really on Page 8, where
24 it talks about the MOERR having the MOEF

1 coupled to it, such that flow of cash
2 includes that factor and that portion of the
3 collected dollars, the allocated revenues,
4 and the operating expenses that are trued up,
5 as there is an interplay between monies
6 earned from revenues and how those are paid
7 and how those rate stabilization funds are
8 maintained at their imprest levels relative
9 to backstopping the revenue buckets of the
10 Company between rate cases.

11 And so again, without going further into
12 this, trying to give a high-level flyover on
13 this, again, this is an elemental and
14 descriptive set of documents that are very
15 important to the Settlement Agreement, in
16 that it gives an actual step-by-step
17 illustration of how this is a very regulated
18 and mandated process for how dollars are
19 collected, where they are placed. And where
20 they do not leave the Company, they either
21 reinforce or utilize the rate stabilization
22 funds to the benefit of customers between
23 rate cases. Those extra dollars do not leave
24 the Company in any way, shape or form, but

1 going to topping off those rate stabilization
2 funds, or using them to make sure ample cash
3 flow is in place to pay for all the necessary
4 and prudent operating expenses of the Company
5 between cases.

6 Q. Mr. Goodhue, when you just in your
7 explanation had stated that this document was
8 "in place," I just want to bring out -- you
9 were involved, were you not, with Pennichuck
10 Water Works and Pittsfield Aqueduct Company's
11 most recent general rate cases?

12 A. (Goodhue) I was directly involved. Yes,
13 ma'am.

14 Q. Okay. And so this Exhibit 8, which is the
15 Attachment D narrative and flow charts, this
16 was also filed in the most recent Pittsfield
17 Aqueduct case and Pennichuck Water Works
18 case?

19 A. (Goodhue) It was. And I am the actual
20 original author of these charts.

21 Q. Thank you. Thank you. I just wanted to get
22 that into the record.

23 With respect to dividends, this issue
24 comes up, and it's worth explaining to people

1 how dividends in the Pennichuck world and the
2 City of Nashua works. Can you please just
3 explain the flow of dividends from Pennichuck
4 Corporation, or among the Pennichuck
5 companies?

6 A. (Goodhue) Sure. So there's two different
7 levels of dividends. One I'm going to
8 call -- [connectivity issue]

9 [Court Reporter interrupts.]

10 A. (Goodhue) So to restart, there are two
11 different types of dividends: Ones that
12 would be leaving the corporation or they are
13 external to the corporation, and those which
14 are internal within the corporation. I will
15 speak to the external ones first.

16 When the City acquired Pennichuck, as I
17 mentioned before, it did so by issuing
18 \$150.6 million of revenue bonds, with the
19 revenues of the three regulated utilities,
20 being PWV, PEU and PAC, as the basis of
21 revenue supporting the repayment of those
22 bonds, you know, at that time.

23 In DW 11-026, the CBFRR portion of
24 revenues for the three was established in

1 order to provide the cash flow to service
2 those bonds. The City acquired Pennichuck.
3 The \$150.6 million was put into the
4 corporation; 80 percent is debt and
5 20 percent is equity from that issuance. And
6 the CBFRR portion of allowed revenues is a
7 source of funds to service the \$120 million
8 note payable to the City, as well as the
9 quarterly dividends on the \$30 million of
10 equity, in order to provide 100 percent of
11 the annual debt service on those issued
12 bonds. Annually, Pennichuck pays
13 approximately \$8.5 million in note payments
14 on the note payable and approximately
15 \$275,000 in dividends for this purpose. PEU,
16 along with PWW and PAC, pay their pro rata
17 share of those amounts through their CBFRR
18 allowed revenues based on the approved
19 methodology in DW 11-026.

20 As far as internal dividends, the CBFRR
21 portion of allowed revenues is a fixed
22 portion of revenues which has no associated
23 expenses on the P & L, but the cash flow
24 engine as a direct pass-through of that cash

1 that passes up to the corporation, the
2 Pennichuck Corporation level, in order to
3 facilitate those external note payments and
4 dividends. As such, that cash moves on a
5 daily basis. All of our bank accounts are
6 ZBA accounts, or zero balance accounts, that
7 are swept to zero every single night by the
8 bank by either switching money up from the
9 subsidiaries to the parent corporation or
10 down from the parent corporation bank account
11 down to the subsidiaries, depending on the
12 net balance of the bank account on that given
13 debt. What I mean by that is, if collections
14 on receivables exceeded payments going out on
15 checks each day, there would be a positive
16 balance in the bank account. That positive
17 money would move up from the subsidiary up to
18 the parent, and vice versa if it was the
19 other way. At the end of the year, we do
20 authorize a dividend from the subsidiary
21 companies to the Pennichuck Corporation
22 parent company level to memorialize all of
23 the cash movements to the parent company for
24 the CBFRR portion of revenues that occurred

1 during the year. So that money doesn't leave
2 the consolidated group, but it is a
3 pass-through between the entities within the
4 corporation. The only external dividend is
5 that dividend that was authorized or approved
6 for the servicing of the bonds through
7 DW 11-026.

8 There was a provision for the
9 possibility of a special dividend that could
10 be paid by Pennichuck Corporation to the City
11 of Nashua, but that was further encumbered
12 and specified within prior documents of
13 DW 17-128 and DW 16-806 for Pennichuck Water
14 Works, that any special dividend could not
15 come out of any monies earned or generated by
16 the three regulated utilities. It would have
17 to come from monies that were earned outside
18 of the regulated utilities and the other
19 subsidiary corporations that are subsidiaries
20 of Pennichuck Corporation.

21 Q. Thank you for walking us through that
22 complexity. One last question about these
23 dividends, or a couple more questions.

24 Are these dividends shown on the

1 ratemaking flow chart in Attachment D?

2 A. (Goodhue) The dividends themselves are not
3 shown in the flow chart. But the CBFRR
4 portion of allowed revenues is the portion of
5 allowed revenues that is used to service the
6 dividends and the note payable to the City
7 from each of the regulated utility companies.

8 Q. Okay. Then the next question. Because these
9 are for bond payments, when will this
10 dividend movement cease?

11 A. (Goodhue) The CBFRR for both the dividends
12 and the note payable will cease as of
13 January 25th, 2042. That was the, I'm going
14 to say the termination or expiration date of
15 the 30-year hybrid bond issuance that the
16 City issued in support of the acquisition.

17 Q. Okay. Thank you.

18 And the question that I started out with
19 is sometimes people confuse this type of
20 dividend that you've explained or just
21 described with what people would commonly
22 think of as a dividend. Can you please
23 summarize by explaining the difference
24 between those two.

1 A. (Goodhue) Sure. The dividends for the City
2 are a fixed amount tied directly to the bond
3 issuance approved in the acquisition. They
4 are, in essence, a fixed obligation for the
5 30-year period from January 25th, 2012 to
6 January 25th, 2042. They are not like a
7 preferred common stock dividend which could
8 be dependent on profitability targets and
9 attained return on equity. These dividends
10 were set up elementally as an obligation in
11 support of the bond issuance and have a fixed
12 amount duration, as opposed to public company
13 dividends, which are determined on a
14 quarterly basis, declared and then paid by
15 companies based upon financial performance.

16 Q. Okay. Mr. Goodhue, thank you for that
17 explanation.

18 If I can move on to the MOEF section of
19 the settlement. And I just want to have you
20 turn your attention to Exhibit 11, Page 11.
21 And this is the discussion about the material
22 operating expense factor.

23 Now, in the flow chart you mentioned
24 that -- let me just go back to the flow

1 chart, Page 6 -- that the material operating
2 expense revenue requirement, the MOERR, had
3 this MOEF tied at the hip, so to speak.

4 A. (Goodhue) That is correct.

5 Q. And this section of the settlement on Page 11
6 is that MOEF that you were talking about in
7 the flow diagram; correct?

8 A. (Goodhue) It is.

9 Q. Okay. And can you please state for the
10 record, what problem is this MOEF factor
11 meant to address?

12 A. (Goodhue) In the factor to be included in the
13 MOERR portion of the allowed revenues to give
14 inclusion of more than 100 percent of the
15 test-year expenses included in the case,
16 additional monies collected under this are
17 deposited into the MOERR RSF account in the
18 first year outside of a rate case, which
19 hopefully operating expenses have not risen
20 in any material manner over those test-year
21 expenses. In the second year, as expenses
22 increase with inflation and other factors,
23 the MOEF factor is intended to provide
24 neutrality between the MOERR and MOEF allowed

1 revenues and the operating expenses they're
2 intended to cover. In year three, as
3 operating expenses have once again increased,
4 the excess funds earning and deposited in the
5 MOERR RSF fund are available to provide funds
6 to pay for those operating expense increases
7 as the Company pursues its next rate case, to
8 re-establish its rate base on current
9 test-year expenses.

10 Why is this important? As a debt-only-
11 funded corporation, we do not have any return
12 on equity or excess profitability that would
13 normally be used to pay for public company
14 dividends. This was intentionally
15 constructed this way in the acquisition in
16 order to, I'm going to say "squeeze down" the
17 revenues that tie directly to the cost of
18 operations and not produce excess profits
19 that would go to public company shareholders.
20 One of the difficulties with this as we go
21 through a rate resetting process -- and I
22 think we're in the 15th month of this case
23 right now -- once we do get new rates, you
24 know, we're well outside of the test year and

1 any inflationary or other increases have
2 already occurred. And so regulatory lag is a
3 real issue that we needed to deal with within
4 this case. It was what we dealt with in
5 getting this approved for Pennichuck Water
6 Works, as well as for Pittsfield Aqueduct.

7 This MOEF is designed to make sure that
8 the rate stabilization funds that are there
9 to backstop the revenues of the Company
10 between rate cases, allowing the Company to
11 pay for its operating expenses, service its
12 debt, and fully cash flow the operation
13 between permanent rate increases, has a
14 factor that helps mitigate this regulatory
15 lag, that without this factor is a lag that
16 is permanent in its overall basis.

17 Q. Okay. And I just wanted to pick up on one
18 last point. The MOERR has a rate
19 stabilization fund I believe you just
20 referenced; correct?

21 A. (Goodhue) It does.

22 Q. And can you just reiterate again the
23 interplay between this factor and that RSF?

24 A. (Goodhue) So that factor is tied to the MOERR

1 portion of allowed revenues. And basically,
2 if you look at test-year operating expenses,
3 instead of having dollar-for-dollar coverage,
4 we're looking in this case at \$1.04 per
5 dollar. That extra 4 cents on those expenses
6 is money that's collected in revenues. But
7 when we do the weekly and monthly comparison
8 of our actual revenues versus our allowed
9 revenues, those excess dollars go into and
10 get deposited into the MOERR rate
11 stabilization fund. They reside in that
12 fund. And again, the intent here is that in
13 year one, where expenses may not have
14 increased enough to offset that factor, there
15 are extra dollars sitting there in the rate
16 stabilization fund. Hopefully in year two
17 we're in a neutrality situation, where money
18 is neither deposited nor drawn out of that
19 rate stabilization fund. And then in year
20 three, as we're getting to the tail end and
21 seeking another adjustment in permanent
22 rates, where operating expenses are probably
23 exceeding what cash is coming in under our
24 allowed revenues, those monies are there

1 available to help pay for those operating
2 expenses as we await the next rate case
3 process and resetting of the rates.

4 Q. Great. Thank you.

5 Mr. Ware, I have a question for you.
6 Now, the MOEF factor I believe was set at an
7 expense of 3 percent per year. Can you
8 please explain, is there any possible
9 situation where the rate stabilization fund
10 for the MOERR will be above what we call the
11 "imprest" level?

12 A. (Ware) Yes. So, first of all, for purposes
13 of clarification, it should be noted that the
14 MOEF in this case was ultimately set at
15 4 percent. The request for the material
16 operating expense factor was for 6 percent.
17 And the basis for that was that we evaluated
18 increases in operating expenses, looking back
19 over the last period of three to five years;
20 so on average, around 3 percent per year
21 increase in operating expenses. As such, in
22 doing the balancing act that Mr. Goodhue
23 talked about, we set an annual increase in
24 operating expenses at 3 percent per year.

1 And that was the basis of the calculation for
2 what was needed in or what we would ask for
3 in the material operating expense factor,
4 that being said, as Mr. Goodhue described,
5 either between rate cases, which are three
6 years apart, either in over-funding or
7 under-funding that occurs within the rate
8 stabilization fund that underlies the
9 material operating expenses.

10 And what would that be? So we projected
11 a three percent per year increase in
12 operating expenses over the test-year pro
13 forma expenses. If the rate of increase in
14 expenses is less than 3 percent, we would
15 generate extra revenues. And those extra
16 revenues would be -- and when I say "extra
17 revenues," those are revenues that would
18 exceed the expenses in the material operating
19 expense revenue requirement. Those extra
20 revenues would, as Mr. Goodhue explained,
21 pass down into and fill the material
22 operating expense revenue rate stabilization
23 fund.

24 Additionally, the volumetric rate, which

1 is responsible for roughly 50 percent of the
2 revenues that Pennichuck East brings in, is
3 based on a five-year sales average. If the
4 sales exceed in any one year, or all three
5 years, exceed the average sales that were
6 used in determining what was needed, we would
7 produce, again, revenues in excess of those
8 that were required or set to cover the
9 test-year operating expenses. The result
10 again would be revenues in excess of
11 expenses. That cash difference again would
12 go down in the rate stabilization fund. So
13 there's a potential that if you had less in
14 expected increase in operating expenses, and
15 coupled that with sales each year that exceed
16 the basis of the sales in the rate case, that
17 you could overfill the rate stabilization
18 fund and go above its imprest value that was
19 allocated in the rate case. There's \$898,000
20 imprest value for the RSF, rate stabilization
21 fund.

22 Q. Okay. Mr. Ware and Mr. Goodhue, you both
23 referenced a rate case reconciliation. And
24 I'll just start with you, Mr. Ware. I bring

1 your attention in Exhibit 11, the Settlement
2 Agreement, to Page 16, last paragraph. Is
3 this the reconciliation mechanism you were
4 referring to?

5 A. (Ware) Yes.

6 Q. And Mr. Goodhue, when you were referring to,
7 in the event of an over-funding of the RSF
8 that there's a reconciliation mechanism, on
9 Page 16, is this the reconciliation mechanism
10 you were referring to?

11 A. (Goodhue) It is.

12 Q. Okay. Mr. Ware, if I could go back to you.
13 You mentioned that the MOEF was originally
14 requested at 6 percent based on your analysis
15 of expenses, settled at 4. Can you please
16 explain why that MOEF is now at 4 percent?

17 A. (Ware) Yes. So in settlement discussions,
18 we, all parties, were looking at a fairly
19 substantial -- not fairly -- a substantial
20 rate increase, and we were looking at
21 potential ways to mitigate that expense. So
22 the MOEF itself -- effectively, each percent
23 of the MOEF creates about an \$80,000 revenue
24 requirement. So at 6 percent, it was going

1 to create a \$480,000 revenue requirement,
2 which translates to about 4.8 percent of the
3 overall increase that we were originally
4 seeking. And so as discussions ensued, the
5 question became: Well, can you lower the
6 MOEF? Can you -- you know, and as we looked
7 at that, the concern was that lowering the
8 MOEF would result in, if operating expenses
9 went up as expected, it could result in, you
10 know, the RSF fund, the material operating
11 expense RSF, being depleted by the next case.
12 The lower the MOEF, the greater the chance of
13 the depletion.

14 So as we look at -- the Towns and the
15 DOE and the OCA -- we determined that we
16 would try and go with 4 percent. And since
17 we needed to refill the RSF funds which were
18 fully depleted, and we were going to have to
19 borrow the money one time only, hopefully, to
20 refill the RSF buckets from their levels at
21 the end of 2020 to the imprest levels that we
22 were seeking, that we would borrow the
23 2 percent in cash that the MOEF would have
24 generated over the three years, if it was at

1 6 percent versus 4 percent, in order to make
2 sure that we can get between rate cases,
3 assuming increases at expenses at 3 percent.

4 So the MOEF was set at 4 percent. The
5 additional cash necessary to get us to
6 6 percent was borrowed again this one time,
7 and the net result of that was lower rates
8 because we weren't collecting that extra
9 2 percent over each year. We were going to
10 get it back effectively over a 30-year time
11 frame, or a 25-year time frame, the length of
12 the loan.

13 Q. Thank you, Mr. Ware.

14 Mr. Ware, the description of the
15 4 percent MOEF and the 3 percent expense --
16 or growth expense factor, is that shown in
17 your exhibit, DLW Exhibit 1, which, for the
18 record, is Attachment A in the Settlement
19 Agreement, marked as Exhibit 5?

20 A. (Ware) Yes, it is.

21 Q. And can you just please note for the record
22 where this 4 percent -- I believe at the top
23 right corner of the first page?

24 A. (Ware) Right. So the MOEF is at the top

1 right-hand side, to the right of that box.
2 And the factor used in calculating the MOEF,
3 the increase, the 3 percent increase, is
4 found -- [connectivity issue] -- where it
5 talks about increased material operating
6 expenses --

7 [Court Reporter interrupts.]

8 A. (Ware) So the MOEF reference of 4 percent is
9 found to the right of the box at the top
10 where it says "Requested MOEF: 4 percent."
11 The anticipated operating -- increase in
12 operating expenses that was used to calculate
13 that is found to the left of that box where
14 it says "Increase in material operating
15 expenses of 3 percent."

16 Q. And Mr. Ware, how confident are you of your
17 calculation or estimate of the rate of
18 increase for the expenses?

19 A. (Ware) As I previously stated, the 3 percent
20 is based on a look back at what has happened
21 with material operating expenses. And that
22 is addressed at the bottom of Exhibit 5 of my
23 DLW Exhibit 1. And depending upon the time
24 frame that was utilized, and adjustments and

1 pro formas, the far right-hand, you know,
2 number is 2.97 percent for increase in
3 operating expenses over the three-year period
4 from 2018 to 2020. If we look over at the
5 five-year period or the -- you know, actually
6 six-year period from 2016, ending 2020, it's
7 actually 5.75 percent. Hopefully, we believe
8 that we will be in at that 3 percent range or
9 thereabouts. As we're all aware, we are
10 seeing right now, unfortunately, some extreme
11 inflationary pressure on things like
12 chemicals, fuel and power.

13 Q. Thank you. And for the record, Mr. Ware, DLW
14 Exhibit 1, which is Exhibit 5, Attachment A
15 to the Settlement Agreement, is in two pages.
16 And so the 2.97 percent that you referenced
17 would be on Page 2 in the bottom right-most
18 column, and then the 5.75 is also at the
19 bottom of that box. Do you have that -- is
20 that correct?

21 A. (Ware) That is correct.

22 Q. Okay. Thank you.

23 Now, Mr. Goodhue, if I could ask you a
24 policy question about the MOEF. Can you

1 please offer your opinion as to why the MOEF
2 mechanism is a good solution for Pennichuck
3 East Utility?

4 A. (Goodhue) Yes. I will do my best to --
5 [connectivity issue]

6 [Court Reporter interrupts.]

7 A. (Goodhue) Thank you. The MOEF is a good
8 solution to the most pervasive problem with
9 the MOERR portion of allowed revenues coming
10 out of a rate case; as I specified, that is
11 regulatory lag and the coverage of our
12 operating expenses. It generally takes a
13 company in excess of 18 months to get new
14 rates for a filed rate case. In that time
15 frame, operating expenses have generally
16 increased above allowed levels, and as such,
17 the RSF funds used to support the cash flow
18 operations of the company have become
19 impaired. This impairment is in essence
20 permanent, as there is no mechanism under the
21 Company's ownership structure to make up for
22 that deficit other than periods of dry
23 weather patterns where revenues may exceed
24 allowed revenues.

1 In order to avoid the negative impacts
2 of this, including fully impaired RSF funds,
3 non-compliance with bank covenants, the cost
4 of borrowing money to refill RSF funds, the
5 MOEF allows for the adequacy of funding of
6 the RSF accounts in support of cash flow
7 needed to operate a utility, avoiding the
8 negative impacts and costs of the alternate
9 solutions to this problem, which are higher
10 rate increases at every rate case, or the
11 cost of debt to replenish certain reserve
12 funds, or the inability to obtain debt needed
13 to run the business.

14 We did do a borrowing in support of this
15 rate case, a one-time borrowing, to refill
16 the rate stabilization funds to their fully
17 imprest levels after they had become fully
18 impaired since the last rate case. And that
19 was done, again, with a view of that being a
20 one-time-only situation so that we could
21 reset the table, implement the MOEF into the
22 allowed revenues, allowing for adequacy of
23 cash flow between rate cases to stabilize the
24 rate stabilization funds, to stabilize rates,

1 and allow for a different, I'm going to say
2 "slope of the line," or where revenues and
3 investments go for the Company on a
4 going-forward basis.

5 Q. Thank you, Mr. Goodhue. Can you please
6 summarize the benefits of the MOEF to
7 ratepayers?

8 A. (Goodhue) Yes, and hopefully I'm not being
9 redundant. But by including this factor in
10 the OERR portion of allowed revenues, it
11 allows revenues to adequately support
12 operating expenses between rate cases while
13 avoiding the impact of periodic material
14 borrowing of funds to refill the rate
15 stabilization funds, or amortizing the impact
16 of refilling the rate stabilization funds
17 over a short period of time over the next
18 rate case, both of which would have material
19 impact on rates in those subsequent cases.

20 Q. Okay. Mr. Ware, do you have any opinions on
21 the benefits of the MOEF to add to Mr.
22 Goodhue's testimony?

23 A. (Ware) No. I believe he has adequately
24 described the benefits.

1 Q. Okay. Can I have you turn to Page 13 of
2 Exhibit 11? And in particular, this is the
3 calculation the five-year running average --
4 I'm sorry -- the five-year revenue average.
5 Are you there?

6 A. (Ware) Yes.

7 Q. Okay. Thank you. If you could please state
8 or explain what this paragraph is doing with
9 respect to an atypical year.

10 A. (Ware) Yes. So the basis of the calculation
11 of the volumetric rate -- [connectivity
12 issue]

13 [Court Reporter interrupts.]

14 A. (Ware) -- that is utilized to set the revenue
15 requirement was typically what we called the
16 test-year sales; so how much water did we
17 sell in the test year? But, you know, the
18 variance between year over year over year can
19 be, you know, anywhere from a couple
20 percentage points to as much as 20 percentage
21 points difference, and as a result could
22 result in an under-collection or
23 over-collection of revenues. So as such,
24 back in the previous PWW case, DW 16-804 and

1 the PEU case DW 17-128, it was determined to
2 kind of smooth out the impact of using the
3 test-year sales, which, again, can vary
4 widely, to utilize a five-year average of
5 sales.

6 So we look back during the test year at
7 the sales, the number of hundreds of cubic
8 feet sold in each of the five years, and we
9 take an average of that, and as a result, we
10 then use the average hundreds of cubic foot
11 sold over the prior five years as the basis
12 for calculating the volumetric rate. That
13 said, there was a concern that we have
14 extreme years. And by example, an extreme
15 year can be either very wet or very dry, and
16 as such, those years can throw off that
17 five-year average. And by example, 2020,
18 which again was not part of this calculation,
19 the sales were more than 15 percent of the
20 five-year average that was utilized in DW
21 17-128, while in 2021, the sales are going to
22 be less -- are going to be more than
23 15 percent less than the five-year average.
24 So interestingly enough, we have had two

1 atypical years over the last five years.

2 So in a rate case, if there is an
3 atypical year when you look at the five-year
4 average, if one of those, including the
5 five-year, the atypical year, is greater or
6 less than 15 percent of the five-year
7 average, that year is thrown out for average
8 purposes and we go back to the preceding
9 year, the sixth prior year, to calculate the
10 five-year average, again, with the goal of
11 approximating a sales volume that looks like
12 an average. Yes, you're going to have, you
13 know, years that are above the five-year
14 average between test years and below, but
15 hopefully they average out.

16 Q. Perfect. Thank you, Mr. Ware.

17 Mr. Goodhue, if I could have you turn to
18 Page 13 of Exhibit 11, and in particular, the
19 paragraph entitled "Inclusion of Actual New
20 Hampshire Business Enterprise Tax Cash
21 Payments." Are you at that section?

22 A. (Goodhue) Yes, I am.

23 Q. Okay. By way of background, can you please
24 explain the various state and federal taxes

1 that PEU pays?

2 A. (Goodhue) Yes. As I mentioned, coming out of
3 the acquisition by the City of Nashua,
4 Pennichuck Corporation is a unique entity
5 within the state of New Hampshire, as well as
6 on a nationwide basis. We are a private
7 corporation with a municipal shareholder. We
8 are an 1120 filer for corporate income taxes
9 at the federal level. So Pennichuck
10 Corporation and all of its subsidiaries would
11 file a consolidated federal tax return and a
12 consolidated state corporate tax return. We
13 are subject to federal income taxes as a
14 corporation. We are subject to New Hampshire
15 business profit taxes within the state of New
16 Hampshire. And we are subject to what I
17 refer to as the "minimum corporate tax"
18 within the state of New Hampshire, or the New
19 Hampshire Business Enterprise Tax.

20 One of the things that occurs with a
21 regulated water utility on a fairly
22 consistent basis -- because water utilities
23 are extremely capital-intensive utilities, if
24 you look at our balance sheet, 80 percent or

1 thereabouts of our assets are our fixed
2 assets. These are long-lived assets for book
3 and accounting purposes. Book and accounting
4 purposes, the average useful life of our
5 fixed assets approximates 42, 43 years on
6 average, some being 80 years in life, some
7 much shorter end of the curve. However, for
8 federal tax purposes, water utility assets
9 have an appreciable life of 25 years. As a
10 result, there is what is called a Schedule M,
11 or basically a deferred tax element for our
12 corporate taxes, and that because the
13 depreciation life is so much shorter for our
14 fixed assets at a corporate tax level at the
15 federal basis versus books, we tend to have
16 deferred taxes and/or net operating losses
17 and shelters in place.

18 As a result, the corporation is
19 currently in an NOL, or net operating loss,
20 net operating loss carry-forward position for
21 both federal and state business profits tax
22 basis; so as such, we do not have a current
23 cash obligation on either of those. However,
24 we do have a current cash obligation for the

1 business enterprise tax, as it is a product
2 of payroll, dividends and interest that a
3 corporation incurs within the state of New
4 Hampshire. However, the shelter for business
5 profits taxes and federal income taxes is
6 subject to a little bit of a differential
7 since the Tax Cut and Jobs Act was passed in
8 December of 2017, in that, any NOLs that have
9 been generated since that act was put into
10 place can only shelter 90 percent of taxable
11 income, whereas any NOLs generated before
12 that act could shelter 100 percent. And
13 those are on a FIFO basis, first in first out
14 basis. So as such, once we burn through all
15 of our 100 percent shelter NOLs, we'll only
16 have partially shelterable NOLs.

17 There are other factors in the tax code
18 that also impact the deductibility and
19 includability of certain attributes of the
20 Company's operations, including the CIAC tax,
21 which was in place as an exemption since
22 1992. That exemption was sunsetted with DCJA
23 at the federal level. And then recently with
24 the most recent passage of the Infrastructure

1 Act, that exemption was put back in place to
2 exempt CIAC for a water utility or wastewater
3 utility from federal taxation. However, that
4 exemption has not yet been reinstated at the
5 state level for business profits taxes.

6 So as a result, and this is where it's
7 really fundamentally important to understand
8 the Company's unique capital structure. We
9 are a private corporation that is debt-only-
10 funded like a municipality, but we're not a
11 municipality. We're subject to federal and
12 state income taxes. We're subject to state
13 and local property taxes.

14 Q. Thank you. Mr. Goodhue, could you please
15 summarize when the Company has to make
16 payments towards these state and federal
17 taxes.

18 A. (Goodhue) Yes. Quarterly payments are due on
19 any cash obligations under those taxes. As I
20 mentioned, because of our NOL status for both
21 federal income taxes and New Hampshire
22 business profits taxes, those quarterly
23 payments result in a zero dollar payment of
24 those taxes. However, we do have to pay

1 payments quarterly, quarterly estimates based
2 on the full year impact of our business
3 enterprise taxes that are anticipated to
4 result at the conclusion of each tax year.

5 Q. And if I could have you further explain, what
6 is the exact problem that the Company
7 encounters with respect to paying the taxes
8 and the funds being available under the
9 operating expense revenue requirement, or
10 maybe under the -- yeah, the MOERR portion?

11 A. (Goodhue) So currently, none of the corporate
12 taxes, federal, New Hampshire business
13 profits, or BET, are included as a covered
14 item in the MOERR portion of our allowed
15 revenues. As such, the cash needed to pay
16 these obligations has been a further erosion
17 of the MOERR RSF funds, where the payments
18 are due and payable from the subsidiaries of
19 the corporation and then to the taxing
20 authority, in this case being the New
21 Hampshire Department of Revenue
22 Administration.

23 Q. So a final question with respect to this term
24 of the Settlement Agreement. What is this --

1 how is this fixing the situation?

2 A. (Goodhue) What we're including in the
3 Settlement Agreement in this case is the
4 inclusion of the NHBET being a component of
5 the MOERR expenses, therefore as a covered
6 element expense by the OERR portion of our
7 allowed revenues. Nothing is being included
8 for federal or business profits taxes at this
9 time because, again, we don't have a cash
10 flow requirement for those at this time.
11 Should that become a factor in the future, we
12 will introduce that into a future rate case
13 for inclusion when that does become a cash
14 flow need.

15 Q. Perfect. Thank you very much, Mr. Goodhue,
16 for that explanation.

17 Can I please have you turn to the next
18 issue which appears on Page 14 of Exhibit 11?

19 A. (Goodhue) Yes.

20 Q. And this term concerns the re-prioritization
21 of usage of available debt service revenue
22 requirement 0.1 funds --

23 A. (Goodhue) Yes.

24 Q. -- if you are there. Okay.

1 And in your prefiled testimony which was
2 included as Exhibit 1, did you testify as to
3 the need to re-prioritize the use of the
4 DSRR?

5 A. (Goodhue) Yes, I did include in my testimony
6 the need to re-prioritize the usage of the
7 collected 0.1 funds under the DSRR portion of
8 allowed revenues.

9 Q. Could you provide a brief summary of those
10 concerns.

11 A. (Goodhue) Yes. The Company's currently
12 authorized usage of the DSRR 0.1 funds
13 funding of certain capital projects without
14 the incurrence of debt. However, the Company
15 has certain expenditures it must incur that
16 are neither covered by the OERR portion of
17 allowed revenues nor the DSRR/QCPAC process
18 which allows for the incurrence of debt to
19 fund those expenditures. By re-prioritizing
20 the DSRR 0.1 funds, the use of these funds to
21 first pay for deferred assets that do not
22 qualify for debt funding and QCPAC coverage
23 closes this gap in the revenue structure.
24 And then using the 0.1 funds to next refill

1 any deficits in the RSF funds has the benefit
2 of reducing impact on customers in future
3 rate cases for the refilling of those RSF
4 funds, should that be the case. Lastly,
5 those funds would then be used for capital
6 projects without the incurrence of debt.

7 Q. Now, Mr. Goodhue, the fourth sentence down in
8 this term states that the DSRR was intended
9 to replace both the rate of return and
10 depreciation expense. Do you see that?

11 A. (Goodhue) Yes, I do.

12 Q. And does Pennichuck East Utility currently
13 have a return on rate base and depreciation
14 expense?

15 A. (Goodhue) It has neither return on rate base
16 nor any substantive return on equity. We
17 have a return on equity that is allowed, but
18 it's at a stated level. And we have no
19 equity to earn that upon. So regardless of
20 what that factor would be, it does not
21 generate any type of a return.

22 Q. Okay. So then my next question is, of the
23 expenses that the settling parties are asking
24 the DSRR be appropriate for the funds to be

1 used on, would those same expenses have
2 otherwise been paid for through the -- either
3 back when Pennichuck was under a traditional
4 revenue structure, would have been -- would
5 have come out of the return on rate base and
6 depreciation expense?

7 A. (Goodhue) And/or the return on equity.

8 Q. Okay. Thank you.

9 Mr. Ware, do you have anything to add to
10 Mr. Goodhue's testimony on this subject?

11 A. (Ware) No, I do not.

12 Q. Okay. Can I then have Mr. Goodhue turn to
13 Page 15 of Exhibit 11 --

14 A. (Goodhue) I am there.

15 Q. -- to the term of recovery of RSF and
16 drinking water and groundwater debt issuance
17 costs.

18 A. (Goodhue) Yes, and I would just clarify that
19 it is "SRF" instead of "RSF." We have all
20 these acronyms. So what we're talking about
21 is the recovery of the state revolving fund,
22 SRF, for Drinking Water and Groundwater Trust
23 Fund, or DWGTF, issuance costs. These are
24 two sources of debt funding that the Company

1 would pursue if projects are eligible for
2 those loans. We would pursue those loans for
3 a couple reasons. No. 1, as a rule, the cost
4 of that debt on an interest rate basis is
5 quite favorable; no. 2, the terms associated
6 with them could be favorable and may have
7 other attributes that make them more
8 favorable than other sources of debt; but No.
9 3, you know, there are certain requirements
10 that come along with them, including a
11 project must be eligible in order to obtain
12 that funding.

13 The reason that we have this included in
14 the rate structure is that, under the present
15 rate structure for the Company, debt
16 acquisition expenses for PEU's drinking water
17 state revolving loan fund and SRF loans are
18 not included in the OERR portion of covered
19 expenses. Cash coverage is key for PEU's
20 bond rating agencies and/or lenders. So
21 basically one of the things we want to make
22 sure is that we have full coverage for each.

23 To give an example, Pennichuck Water
24 Works, a subsidiary of PEU, funds the

1 preponderance of its capital with issued
2 bonds. And the issuance costs of those bonds
3 are actually capitalized into the bond
4 issuances. With the issuance costs under the
5 SRF and Drinking Water and Groundwater Trust
6 Fund loans, even though the cost of
7 acquisition of this debt is di minimus,
8 there's no elemental coverage for these costs
9 in our existing rate structure as it exists
10 at this time.

11 Q. So, Mr. Goodhue, the intent of this section
12 then is -- or this term of the Settlement
13 Agreement is to allow for a mechanism for
14 recovering those issuance costs for these
15 particular types of loans that aren't
16 otherwise -- that have issuance costs rolled
17 into them?

18 A. (Goodhue) That is correct. You know, in all
19 aspects of what we've done with the modified
20 rate structure in this company, both as has
21 been approved in a prior docket and requested
22 in this docket, is all about adequacy of cash
23 flow coverage of necessary and prudent
24 expenses. In acquiring these SRF and

1 Drinking Water and Groundwater Trust Fund
2 L-O-A-N-S, which actually are beneficial for
3 our customers as opposed to other loans if
4 and when we can achieve them because of the
5 elements that I talked about as far as lower
6 cost of debt service, lower cost of
7 introducing the debt, certain other elemental
8 factors included in that -- we also need to
9 make sure that we have the cash flow to cover
10 the cost of actually closing on these loans
11 and issuing and entering into these debt
12 agreements.

13 Q. Thank you, Mr. Goodhue.

14 Mr. Ware, do you have anything to add to
15 Mr. Goodhue's -- I'm sorry. Mr. Ware, do you
16 have anything to add to Mr. Goodhue's
17 testimony?

18 A. (Ware) No, I do not.

19 Q. Okay. Then thank you, Mr. Goodhue, for
20 correcting my "RSF" gaffe.

21 If I could have you, Mr. Goodhue, turn
22 to the next term, which is the
23 re-establishment of the imprest levels. For
24 the record, I'm in Exhibit 11, Page 16.

1 And Mr. Goodhue, can you tell us what's
2 an imprest level?

3 A. (Goodhue) Yeah. An imprest level is --
4 refers to an account that maintains a fixed
5 target balance and is regularly used and
6 replenished to that necessary level. In its
7 simplest form, anyone who's familiar with a
8 petty cash account that a company may
9 maintain, it has a fixed level. And at all
10 times within that petty cash fund they're
11 either -- there's currency, or currency and
12 receipts that add up to that target balance,
13 such that it has a targeted balance that it
14 must maintain.

15 The imprest level in RSF funds were
16 established based on the elemental need for
17 those reserve funds to be maintained. And as
18 such, those funds are to be maintained at
19 that target level, and if over-filled, the
20 over-filling is returned to customers in the
21 next rate case. If under-filled, they're
22 recovered and refilled for ratepayers to
23 bring them to those target levels, as that
24 target balance is the elemental level for

1 which the adequacy of coverage is sought for
2 the purpose that those funds have been put in
3 place.

4 Q. Thank you. And Mr. Ware, I'm going to turn
5 to you and have you please explain how the
6 imprest levels were set for these various
7 RSF, rate stabilization funds, that are in
8 the flow chart.

9 A. (Ware) Okay. So PEU currently has a total
10 RSF imprest level of \$980,000. That level
11 was set in DW 17-128. That \$980,000 was
12 PEU's allocable portion of the \$5 million
13 that the City borrowed when they acquired --
14 as part of the \$151 million to purchase the
15 stock of Pennichuck Corporation. The
16 \$5 million was borrowed and given to
17 Pennichuck Corporation so that -- to be
18 maintained as a fund of cash that would
19 ensure that the utilities, that the
20 corporation could always pay the City the
21 necessary cash in the form of payments for
22 the City to pay for its payments for the \$151
23 million.

24 So \$5 million was set aside at the

1 utility, originally in Pennichuck Water
2 Works, as a rate stabilization fund. It was
3 solely underneath -- it was solely a backstop
4 to payments to the city bond fixed revenue
5 requirement, that if revenues that were
6 necessary that went into the city bond fixed
7 revenue requirement were insufficient for any
8 reason to pay the payment to the City for the
9 corporation's obligation, that money could be
10 drawn from that \$5 million. Again, it was a
11 two-way mechanism. If we collected extra
12 revenues in the CBFRR bucket, the extra
13 revenues over the required payment to the
14 City flowed down into that underlying fund
15 originally established just to Pennichuck
16 Water Works in DW 17-128; \$980,000 of the
17 \$5 million that was sitting in the PWW RSF
18 account was transferred to Pennichuck East.
19 And that was a -- that amount was based on
20 the amount of equity each company had as of
21 the end of 2011. So it could be balanced
22 out. Each company -- Pittsfield Aqueduct
23 Company, Pennichuck East Utility and
24 Pennichuck Water Works split that \$5 million

1 based on the equity on the books, again as a
2 backstop for their ability to make payments
3 to the City.

4 But additionally, because it was
5 determined that because there were -- you
6 know, when we talk about the buckets of
7 revenues, there is no variance year over year
8 or inflationary pressure on payments to the
9 City. That payment is the same every year
10 until 2042. But when you look at operating
11 expenses, as we've already gone through,
12 those do change year over year due to
13 increase in operating expenses. So there was
14 the need to have a backstop to any shortfall
15 in revenues that come in versus operating
16 expenses. And then also there was a
17 potential shortfall in the payment of the
18 debt service revenue requirement, which was
19 meant to be covered by the 10 percent
20 over-covered. That all said, that \$980,000
21 was distributed into the three buckets -- the
22 material -- or CBFRR RSF, the material
23 operating expense RSF, and the DSRR RSF.

24 Now, when we looked at that back in

1 DW 17-128, and we assumed at that stage an
2 increase in operating expenses of about, at
3 that stage it was three and a half percent,
4 it resulted in the fact that PEU needed to
5 have an overall RSF cash in a perfect world
6 of \$1,920,000. But there was only \$980,000
7 to be distributed. So distributed amongst
8 each of the three buckets, we took the
9 980,000, divided it by the 1.92 million and
10 put a percentage into each of the buckets to
11 establish the level that is currently in the
12 RSFs, which are 60,000 in the city bond fixed
13 revenue requirement RSF; \$898,000 in the
14 requirement for the material operating
15 expense revenue requirement, and the residual
16 of the 980,000 in the DSRR revenue
17 requirement. So those RSFs are where they
18 are. And either we need to increase those to
19 keep them from being depleted, or the
20 alternative was the installation of the MOEF
21 to help deal with the operating increases
22 associated with inflation or an
23 under-performing of revenues collected due to
24 lower than expected sales.

1 Q. Now, Mr. Ware, these RSFs were depleted; is
2 that correct?

3 A. (Ware) That is correct.

4 Q. Can you please summarize the order of
5 magnitude that these were depleted to?

6 A. (Ware) Yes. So as stated, the RSF funds were
7 established and funded as part of DW 17-128.
8 So beginning with the year starting after the
9 test year for that rate case, which is 2016,
10 once the case was settled, which was actually
11 in 2018, those funds were established for
12 each one of the RSF funds. So between 2017
13 and the end of 2020, which was the 12-month
14 period following the test year in this case,
15 operating expenses in particular, you know,
16 went up as we saw somewhere north of
17 3 percent. But remember, the revenue
18 requirement in DW 17-128 was set for
19 operating expenses pro forma to 2016. The
20 result was that as the years progressed, the
21 operating -- the revenues associated with
22 operating expense varied with season -- with
23 the weather in any one year, but they did not
24 increase with operating -- to match operating

1 expense increases. As a result, over that
2 four-year period, the \$980,000 in initial
3 funding across the three RSFs turned into a
4 deficit of \$1.144 million. So presently --
5 or at the end of 2020, the RSF funds had a
6 negative value in total of \$1.144 million.
7 So to get back to the imprest levels means
8 that the utility needed \$2.124 million to pay
9 off the negative value which was borrowed
10 from our short-term line of credit and to
11 bring the cash level in those RSF funds back
12 to their imprest level of \$980,000.

13 Q. And Mr. Ware, the replenishment was done
14 through the recent financing; is that
15 correct?

16 A. (Ware) Yes, that is correct. There were two
17 choices to replenish that. One was to set up
18 as an expense a deferred debit, meaning that
19 we would collect that \$2.1 million over a
20 period of years under the rate case mechanism
21 that was set up; typically that would be
22 three years. So it would have required an
23 additional revenue requirement of \$700,000 a
24 year for the next three years to rebuild from

1 the current deficit to the projected imprest
2 values.

3 Or the second option which was explored
4 as part of settlement was either extending
5 the period of recovery of the rate
6 stabilization fund beyond three years through
7 a deferred debit as an operating expense, or
8 borrow the money. With the implementation of
9 the MOEF, if that is granted, we should not
10 have to borrow money going forward to cover
11 increased operating expenses. The MOEF
12 should adequately deal with both regulatory
13 lag and inflationary pressures, assuming that
14 it's set at the appropriate level. And so,
15 you know, to spread out that three years or
16 four years of loss, it was better served to
17 the ratepayers to borrow the money to finance
18 that amount, exactly what was approved and
19 recently happened. We closed on the loan on
20 November 30th, borrowed the \$2.124 million
21 that we just discussed; it was the deficit in
22 the RSF funds at the end of the 2020, the
23 difference between the imprest level and the
24 current levels. And in those RSF funds as of

1 the closing of that loan on November 30th, I
2 believe was the loan closing date, have been
3 fully replenished at this stage.

4 Q. Mr. Goodhue, do you have anything to add to
5 Mr. Ware's testimony on this subject?

6 A. (Goodhue) No, I do not. Thank you.

7 MS. BROWN: At this point we're at
8 the next term, which is the revenue
9 requirement. As we discussed at the outset,
10 Staff and the Department and the Company were
11 going to toggle between direct examination of
12 its witnesses. So I turn it over to Attorney
13 Amidon for Mr. Laflamme to take a lead on
14 this revenue requirement section.

15 MS. AMIDON: Good morning. First I
16 wanted to ask if anybody wants to take a
17 break. And I see a hand raised by the court
18 stenographer, so --

19 CHAIRMAN GOLDNER: Okay. Would you
20 like to take 10 minutes?

21 MS. AMIDON: I think that would be
22 good for everyone. Thank you.

23 CHAIRMAN GOLDNER: Okay. Off the
24 record.

1 (Brief recess was taken at 11:59 a.m.,
2 and the hearing resumed at 12:22 p.m.)

3 CHAIRMAN GOLDNER: Okay. We'll go
4 back on the record. Ms. Amidon.

5 MS. AMIDON: Thank you.

6 DIRECT EXAMINATION

7 BY MS. AMIDON:

8 Q. Good morning. It's still morning.

9 A. (Laflamme) Good morning.

10 Q. Would you please state your full name for the
11 record.

12 A. (Laflamme) Jayson Laflamme.

13 Q. And by whom are you employed?

14 A. (Laflamme) The New Hampshire Department of
15 Energy.

16 Q. What is your position with the Commission
17 [sic]?

18 A. I am the assistant director of the Water
19 Group within the Regulatory Support Division.

20 Q. Could you please summarize your previous work
21 experience with the Commission?

22 A. (Laflamme) I joined the Public Utilities
23 Commission in 1997 as a utilities examiner in
24 the Commission's Audit Division. In 2001 I

1 joined the Commission's Gas and Water
2 Division as a utility analyst and was
3 eventually promoted to senior utility
4 analyst, and in 2018 I became the assistant
5 director of the Gas and Water Division. And
6 in July of this year my position was
7 transferred to the newly created Department
8 of Energy.

9 Q. What are your responsibilities as assistant
10 director?

11 A. (Laflamme) I directly supervise the Water
12 Staff of their Regulatory Support Division
13 and primarily oversee the course of
14 examination for water and wastewater dockets
15 that are filed with the Commission. And I
16 also directly examine select dockets that
17 come before the Commission, such as the one
18 being heard today.

19 Q. And Mr. Laflamme, you have testified
20 previously before this Commission, haven't
21 you?

22 A. (Laflamme) Yes, I have.

23 Q. Could you please describe your involvement
24 with this docket.

1 A. (Laflamme) Yes. I examined the Company's
2 rate filing in conjunction with the books and
3 records previously on file with the
4 Commission regarding Pennichuck East Utility.
5 I participated in the discovery process
6 formulating data requests, reviewing data
7 responses, and participated in technical
8 sessions. I also participated in the
9 drafting of the Settlement Agreement that is
10 being presented today. And I also materially
11 participated in previous dockets in other
12 rate cases relative to the ratemaking
13 methodology proposed in this Settlement
14 Agreement, specifically DW 11-026, which was
15 the City of Nashua's acquisition docket of
16 Pennichuck Corp. and subsidiaries; PWW rate
17 cases DW 16-806 and DW 19-084; previous PEU
18 rate cases DW 13-126 and DW 17-128. And I
19 also participated in the recent Pittsfield
20 Aqueduct rate proceeding, which is DW 21-153.

21 Q. Thank you. So the Settlement Agreement that
22 you participated in preparing is identified
23 as Exhibit No. 11 for identification; is that
24 right?

1 A. (Laflamme) That is correct.

2 Q. And this is a document that you assisted in
3 preparing.

4 A. (Laflamme) Yes. This is the Settlement
5 Agreement reached by the Company, the
6 Department, and the other settling parties in
7 this proceeding regarding permanent rates.

8 Q. Thank you. Do you have any revisions or
9 corrections to this document?

10 A. (Laflamme) No, I do not.

11 Q. So the information in Exhibit No. 11 is an
12 accurate depiction of the agreement among the
13 settling parties; is that right?

14 A. (Laflamme) That is correct.

15 Q. Now, if you turn to Page 17 of Exhibit 11,
16 which is the Settlement Agreement, there's a
17 Section 3, beginning "Revenue Requirement."
18 And that section states that the parties
19 agreed to a total revenue requirement derived
20 from base rates for PEU of \$10,130,530. That
21 represents an increase of 16.79 percent in
22 PEU's pro forma test-year revenues; is that
23 right?

24 A. (Laflamme) That's correct.

1 Q. And it further indicates that the derivation
2 of this proposed increase can be found in
3 Attachment B to the agreement, which for
4 today's hearing has been marked for
5 identification as Exhibit 6. Do you have --
6 did you prepare Exhibit 6?

7 A. (Laflamme) Yes, I did.

8 MS. AMIDON: So just for the
9 information of the Commissioners, we'll be
10 talking about Exhibit 6 in much of the
11 questioning and answering today. So you
12 probably would want that available to you.

13 BY MS. AMIDON:

14 Q. At the outset, could you please walk us
15 through the calculation of the proposed
16 revenue requirement contained in that
17 Exhibit 6.

18 A. (Laflamme) Yes. I would direct your
19 attention to the summary schedule contained
20 on Pages 1 and 2 which provides the
21 comparison of the calculation of permanent
22 rates as originally proposed by the Company
23 based on its filing for permanent rates.
24 That's found in Column A. There's also the

1 calculation of PEU's revenue requirement in
2 this case without the recently approved
3 financing in DW 21-129, and that would be in
4 Column B. And then finally there's the
5 calculation of the permanent rates proposed
6 in the Settlement Agreement, and that is
7 found in Column C.

8 Lines 1 through 15 of the summary
9 schedule contain the three proposed
10 components of PEU's revenue requirement as
11 previously approved in DW 17-128 and
12 described in the Settlement Agreement. These
13 components are the city bond fixed revenue
14 requirement, or CBFRR, which is found on
15 Line 1 of the summary; the operating expense
16 revenue requirement, or OERR, which is found
17 on Line 12, the calculation of which is on
18 Line 12; and then the debt service revenue
19 requirement, or DSRR, which is calculated on
20 Line 15.

21 As I indicated, Column C contains the
22 calculation of the revenue requirement for
23 base rates and other operating revenues
24 proposed in the Settlement Agreement of

1 \$10,160,718. This is derived from a CBFRR on
2 Line 1 of \$926,309, the calculation of which
3 is further detailed on Schedule 1 of
4 Attachment B, which is on Page 3; an OERR of
5 \$7,321,071 found on Line 12, which is further
6 detailed on Schedules 2, 2A, 2B and 2C of
7 Attachment B, which is Bates Pages 4 through
8 9; and then finally a DSRR of \$1,913,338,
9 which is further detailed on Schedule 3, or
10 Page 10, that includes the financing approved
11 in DW 21-129. Line 16, as well as Line 17,
12 contain the total of these three components,
13 or \$10,160,718.

14 Subtracting other operating revenues of
15 30,188 from that amount on Line 18 results in
16 the proposed revenues to be derived from base
17 water rates of \$10,130,530. When that amount
18 is compared to the test-year water sales of
19 \$8,674,186 on Line 20, this represents a
20 proposed increase of \$1,456,344, or
21 16.79 percent, shown on Line 21.

22 Q. Thank you. Now, regarding the calculation of
23 individual revenue components, and
24 specifically the calculation of the proposed

1 material operating expense factor that was
2 discussed in the testimony presented by the
3 Company, could you please walk us through
4 that calculation. And just for clarity's
5 sake, Attachment B to the settlement is
6 Exhibit 6; is that right?

7 A. (Laflamme) Correct.

8 MS. AMIDON: Okay. So if he's
9 talking about Exhibit B, he's talking
10 about -- I mean Exhibit 6 is Attachment B.

11 BY MS. AMIDON:

12 Q. Anyway, please continue.

13 A. (Laflamme) Yeah, I would turn your attention
14 back to Lines 2 through 12 of Attachment B,
15 the summary schedule, Exhibit 6, and
16 specifically looking at Column C. Lines 2
17 through 5 contain the proposed operating
18 expense components. And specifically, it
19 consists of operation and maintenance
20 expenses of \$5,833,508 on Line 2; pro forma
21 property tax expense of \$1,132,017 on Line 3;
22 amortization expense of \$52,280 on Line 4;
23 and then finally the New Hampshire Business
24 Enterprise Tax expense of \$23,882 on Line 5.

1 The sum of these components, or \$7,041,777,
2 shown on Line 6 represents PEU's total
3 operating expenses. These expense items are
4 shown in more detail on Schedule 2, which is
5 Pages 4 and 5 of Attachment B.

6 Line 7 through 11 contain the
7 calculation of the proposed material
8 operating expense factor, or MOEF. First,
9 \$7,163 of designated non-material operating
10 expenses on Line 7 taken from Schedule 2C.
11 Then the amortization expenses of \$52,280 on
12 Line 8 are subtracted from the total
13 operating expense amount of \$7,041,777,
14 resulting in the material operating expenses
15 that are subject to the MOEF of \$6,982,334
16 found on Line 9.

17 To this amount, the 4 percent
18 agreed-upon MOEF percentage on Line 10 is
19 applied, and this results in the calculated
20 MOEF of \$279,293 on Line 11. And then when
21 this amount is added to total operating
22 expenses of \$7,041,777 from Line 6, the
23 result is the total proposed operating
24 expense revenue requirement, or OERR, of

1 \$7,321,071 on Line 12.

2 Q. Thank you. Does the proposed revenue
3 requirement include debt service and
4 operating expenses, such as property tax
5 related to capital improvements placed in
6 service during 2019?

7 A. (Laflamme) Yes, it does.

8 Q. Now, you were -- at the outset of the hearing
9 we were discussing the marking of exhibits
10 for identification. And I want to refer to
11 those two particular exhibits, Exhibit 7 and
12 Exhibit 10, and ask you to explain each in
13 turn. So we'll start with Exhibit 7.

14 A. (Laflamme) Okay. Exhibit 7 was a
15 recommendation that was provided by the then
16 Public Utilities Commission Staff and now the
17 Energy Staff in Docket No. DW 20-019, which
18 is Pennichuck East Utility's 2020 qualified
19 capital project annual adjustment charge
20 docket. And this was the Staff
21 recommendation made to the Commission with
22 regards to that proceeding and includes an
23 audit report specific to that docket, as well
24 as an engineering report that was done

1 specific to that docket.

2 Q. And could you just summarize the
3 recommendation that was made in that
4 attachment.

5 A. (Laflamme) There were actually two
6 recommendations in that proceeding by the
7 Staff. The first was to recommend approval
8 of the QCPAC, an additional 1.22 percent to
9 the previously approved 2.98 percent QCPAC
10 for Pennichuck East Utility. And the
11 other -- and included in that was a
12 recommendation to find that the capital
13 projects done in 2019 were prudent, used and
14 useful.

15 Q. So at present, what is the status of the
16 docket and the Staff recommendations that
17 remain?

18 A. (Laflamme) With regard to that particular
19 proceeding, what was proposed to be the QCPAC
20 surcharge was eventually subsumed into the
21 temporary rate that was approved in PEU's DW
22 21-056 rate proceeding.

23 Q. And what happened to the recommendation
24 regarding finding the 2019 capital investment

1 prudent, used and useful?

2 A. (Laflamme) In the order regarding the QCPAC,
3 the Commission decided to effectively defer a
4 finding of the prudence, used and usefulness
5 of the 2019 plan additions to the rate case.

6 Q. And consequently, the settling parties, with
7 the exception I think of the Towns of Exeter
8 and Litchfield and Mr. Husband, who take no
9 position on the issue, the remaining parties
10 agree that the Commission should make that
11 finding in this docket; is that correct?

12 A. (Laflamme) That is correct.

13 Q. Okay. Thank you. So let's move on to
14 Exhibit 10.

15 Could you please tell us what this
16 document is.

17 A. (Laflamme) Exhibit 10 was the audit report
18 that was generated from the Department of
19 Energy's Audit Staff. They examined the
20 books and records of Pennichuck East Utility
21 in conjunction with this rate case and
22 produced this report, which they filed on
23 April 9th, 2021.

24 Q. Thank you. Now, Section B.3 of the

1 Settlement Agreement also affirms the
2 settling parties agreement to the
3 modification made to PEU's North Country
4 capital recovery surcharge previously
5 approved by the Commission, the temporary
6 rate -- in the temporary rate order
7 proceeding in this docket, resulting in an
8 annual reduction in those revenues; is that
9 correct?

10 A. (Laflamme) Yes. PEU's annual revenues
11 derived from the North Country capital
12 recovery surcharge will decrease by \$2,688,
13 from \$181,603 to \$178,915.

14 Q. Thank you. Also, Section B.3 of the
15 Settlement Agreement, Exhibit 11, discusses
16 the total operating revenues anticipated to
17 be realized by PEU following the
18 implementation of the permanent rates
19 proposed in this proceeding. Could you
20 please describe that.

21 A. (Laflamme) Yes. If the Commission approves
22 the proposed revenue requirement, it is
23 anticipated that PEU will realize total
24 annual revenues of \$10,339,633. And this is

1 demonstrated on Attachment B, the summary
2 schedule, Column C. And I would direct you
3 to Lines 24 through 27. And it includes
4 revenues from base rates of \$10,130,530;
5 other operating revenues of \$30,188 on
6 Line 25; and North Country capital recovery
7 surcharge revenues of \$178,915 on Line 26.

8 Q. Thank you. Now, if we go to just a heading
9 that appears at the bottom of Page 18 of
10 Exhibit 11, the Settlement Agreement, it
11 begins a discussion of the impact of the
12 approved financing on the revenue
13 requirement. Could you please walk us
14 through that discussion.

15 A. (Laflamme) Certainly. The Commission
16 approved PEU's proposed financing in DW
17 21-129 on October 29th, 2021, in Order No.
18 26,538. The Company closed on that financing
19 on the 1st of December, borrowing \$2,546,632
20 at 4.25 percent, with a term of 25 years.
21 That financing is included on Schedule 3 of
22 Attachment B. You can find that on Page 10.
23 The financing resulted in a net reduction in
24 the proposed revenue requirement in this rate

1 proceeding of \$168,697. Again, directing
2 your attention to Attachment B, or Exhibit 6,
3 this can be demonstrated by comparing Column
4 B of that summary schedule, which is the
5 calculation of the revenue requirement in
6 this case without the financing in
7 DW [21]-129 and resulting in a revenue
8 requirement of \$10,299,226 on Line 19, and
9 comparing that with the actual revenue
10 requirement being proposed in Column C, Line
11 19, of \$10,130,530. The specific differences
12 consist of, first, a reduction in
13 amortization expense from \$264,735 to
14 \$52,280, which can be seen in comparing
15 Columns B and C on Line 4., and this is the
16 result of the elimination of \$212,455 in the
17 annual amortized replenishment of the
18 Company's RSF debt which was originally
19 proposed in their rate case filing; secondly,
20 there's a reduction in the proposed MOEF from
21 \$418,940 in Column B, Line 11, to \$279,293 in
22 Column C, Line 11, which is the result of the
23 application of a 4 percent MOEF rather than a
24 6 percent MOEF, thereby reducing that

1 component by \$139,647; and then finally, the
2 last component is the increase in the debt
3 service revenue requirement from \$1,729,933,
4 shown in Column B, Line 15, to \$1,913,338 in
5 Column C, Line 15. And that's based on the
6 annual principal and interest payments
7 associated with the new financing of 166,732
8 times the 1.1 debt service coverage factor,
9 resulting in an increase of \$183,405.

10 Q. Thank you. Now, if we're staying on Page 19
11 of the Settlement Agreement, there's a
12 Provision 5 in the agreement that says that
13 in light of the settlement, that the proposed
14 tariff pages submitted in November of 2020 by
15 the Company shall not take effect; is that
16 right?

17 A. (Laflamme) That is correct.

18 Q. And then if we go to the section numbered 6
19 on the same page, rate design, it says that
20 the allocation of the derived revenue
21 requirement will be made in accordance with
22 the chart on Bates Page 20 of the agreement;
23 is that right?

24 A. (Laflamme) That is correct.

1 Q. And in Schedule 4 of Exhibit 6, the revenue
2 requirement calculation report of proposed
3 rate changes, it's more or less a reiteration
4 of this chart on Page 20 of the agreement; is
5 that right?

6 A. (Laflamme) Yes.

7 Q. Okay. So having said that, what will be the
8 impact of the proposed permanent rates on
9 PEU's average residential customers?

10 A. (Laflamme) As discussed in Section B.7 on
11 Bates Pages 20 and 21 of the Settlement
12 Agreement, Exhibit 11, for PEU's non-North
13 [sic] Country average residential customers
14 using 6.5 hundred cubic feet, or CCF, of
15 water per month, and who were, before
16 temporary rates were implemented, paying
17 \$71.59 per month, the impact of the proposed
18 rates will result in an increase of \$12.72
19 per month, to \$84.31, for an annual increase
20 of \$152.64.

21 For PEU's Locke Lake average residential
22 customers using 3.45 CCF per month, and who,
23 before temporary rates paid \$60.81 per month,
24 the impact of the proposed rates will result

1 in an increase of \$7.11 per month, to \$67.92,
2 for an annual increase of \$85.32.

3 For PEU's Sunrise Estates average
4 residential customers using 3.45 CCF per
5 month, and who before paid \$58.74 per month,
6 the impact of the proposed rates will result
7 in an increase of \$6.96 per month, to \$65.70,
8 for an annual increase of \$83.52.

9 And then finally for PEU's Birch Hill
10 average residential customers using 3.45 CCF,
11 and who before paid \$60.81 per month, the
12 impact of the proposed rates will result in
13 an increase of \$7.22 per month, to \$68.03,
14 for an annual increase of \$86.64.

15 Q. If we look -- thank you.

16 If we look at the next section of the
17 Settlement Agreement, B.8 on Page 21, it
18 indicates that the effective dates for
19 permanent rates shall be on a
20 service-rendered basis effective
21 December 24th, 2020. So how would you see
22 this being implemented, both in terms of
23 filing the final rate tariffs and in terms of
24 temporary rate recoupment?

1 A. (Laflamme) If the Commission issues an order
2 approving the permanent rates as proposed in
3 the Settlement Agreement, we would envision
4 that the Company would file tariff pages that
5 effectuate the approved permanent rates
6 within 15 days of the Commission's order.

7 In Section B.9 of the Settlement
8 Agreement, it explains the agreed-upon
9 procedure for the filing and approval of
10 temporary to permanent rate difference. And
11 we -- based on that, within 30 days of the
12 Commission's order on permanent rates, the
13 Company will file a reconciliation of the
14 revenues actually collected under temporary
15 rates compared to what it would have
16 collected in revenues had permanent rates
17 been in effect from the approved effective
18 date. And that would be until the date of
19 the Commission's order approving permanent
20 rates. That reconciliation would also be
21 accompanied by the Company's proposal for
22 recovery of the calculated revenue difference
23 through customer surcharges or credits.

24 The settling parties will have the

1 opportunity to examine the Company's
2 proposals and make recommendations as
3 warranted to the Commission. And then based
4 on the Company's filing, in addition to any
5 subsequent recommendations filed by the
6 settling parties, the Commission will issue
7 an order regarding the recovery of the
8 calculated difference between temporary and
9 permanent rates. And then upon receipt of
10 that order, within 15 days PEU has agreed to
11 file a compliance tariff supplement regarding
12 its temporary to permanent revenue
13 recoupment.

14 Q. And I understand that the proposed recoupment
15 back to temporary rates is consistent with
16 the authority of the Commission under RSA
17 378:29. Do you agree?

18 A. (Laflamme) I agree. Yes.

19 Q. Thank you.

20 Okay. So the next section is rate case
21 expense surcharge. And the Settlement
22 Agreement indicates that the parties agree
23 PEU should be authorized to recover its
24 reasonable rate case expenses. Please

1 explain how that will occur.

2 A. (Laflamme) Again, within 30 days of the
3 Commission's order on permanent rates in this
4 proceeding, the Company will file its final
5 rate case expense request, pursuant to PUC
6 1905.02, along with the necessary supporting
7 documentation. The Company's proposal would
8 then -- there would be the opportunity by the
9 settling parties to examine the Company's
10 proposals and to make recommendations to the
11 Commission. Based on the Company's filing,
12 as well as the subsequent recommendations
13 filed by the settling parties, the Commission
14 will issue its order regarding PEU's recovery
15 of its rate case expenses. And then upon
16 receipt of that order, within 15 days PEU
17 agrees to file a compliance tariff supplement
18 regarding its recovery of rate case expenses
19 in this case.

20 Q. And so if I understand you correctly, that
21 means that Staff will be reviewing the filing
22 on the rate case expenses to assure that
23 they're reasonable and eligible for recovery.

24 A. (Laflamme) That is correct.

1 Q. Thank you.

2 In Section 11, which I'm not there yet,
3 Section 11 details the agreed-upon monthly,
4 semi-annual and annual reporting by PEU to
5 file with the Commission and with the
6 Department. Could you please explain the
7 purpose of this reporting.

8 A. (Laflamme) Certainly. Similar to the
9 additional reporting requirements that were
10 approved for PWW in its previous rate case,
11 DW 19-084, these reporting requirements were
12 put forth in light of the proposed changes to
13 PEU's ratemaking mechanism. And the settling
14 parties believe that these additional
15 reporting requirements are necessary to
16 accurately determine whether these changes
17 are actually accomplishing their intended
18 purposes.

19 First, given the unique rate structure
20 previously approved for PEU and the
21 modifications to that rate structure proposed
22 in this Settlement Agreement, specifically
23 whereas PEU rates structure is based on a
24 cash flow methodology as opposed to an

1 earnings methodology, these additional
2 reporting requirements were designed to
3 officially determine whether the Company is
4 over-earning or under-earning relative to its
5 unique rate structure.

6 Secondly, PEU's rate structure resulted
7 in the creation of various rate stabilization
8 funds. And then further, this Settlement
9 Agreement proposes the material operating
10 expense factor as a mechanism designed to
11 sustain those funds between general rate
12 cases. As such, the proposed reporting
13 requirements are also designed to provide for
14 greater transparency on the part of the
15 Company with regard to whether those reserve
16 funds and their associated mechanisms are
17 actually fulfilling their intended purposes
18 within the proposed ratemaking structure.

19 And then finally, these requirements
20 were designed to assist in the determination
21 of other potential ratemaking changes that
22 may be proposed by PEU in subsequent rate
23 proceedings, one of which is the potential
24 inclusion of the cash payments that PEU makes

1 relative to its share of the New Hampshire
2 business profits tax and federal income tax
3 in future revenue requirements.

4 Q. Thank you. Proceeding to Page 25 of the
5 Settlement Agreement, and Paragraph 12,
6 resolution of repeat audit issues, could you
7 explain what is intended by the term "repeat
8 audit issues" and then how -- what are the
9 issues in this section and how they're
10 addressed?

11 A. (Laflamme) Well, during Audit Staff's
12 examination of the Company's books and
13 records in conjunction with this rate
14 proceeding, there were a couple of audit
15 issues contained in the final audit report
16 where there was an indication of disagreement
17 between the Company and the Audit Staff with
18 regard to their resolution.

19 The first issue pertained to the
20 allocation of certain supplemental executive
21 retirement plan costs shared between the
22 Company and its affiliates. The Audit Staff
23 took the position that these costs were
24 inappropriate for inclusion as one of the

1 allocation determinants amongst the
2 Pennichuck affiliates. The Company's
3 position, however, was that this is a
4 contractual obligation of the companies
5 included in the management fee allocation
6 since PEU's inception. As such, the settling
7 parties, except for the Towns of Litchfield
8 and Londonderry and Mr. Husband, recommend
9 the Commission find that the inclusion of
10 these costs as a component of the affiliate
11 allocation calculations is just and
12 reasonable. And it should be noted that the
13 Towns of Litchfield and Londonderry, and
14 Mr. Husband, actually take no position on
15 this audit issue and do not object to the
16 other settling parties' resolution of this
17 issue. And that is contained in Footnote 14
18 on Page 25 of Exhibit 11.

19 The second issue pertains to the
20 appropriate accounting treatment of principal
21 forgiveness of an American Recovery and
22 Reinvestment Act, or ARRA loan, and certain
23 SRF loans. The Audit Staff's position is
24 that this should be accounted for as

1 contributions in aid of construction. The
2 Company's position is that this should be
3 accounted for as a gain from forgiveness of
4 SRF debt. Under the ratemaking mechanism
5 previously approved for PEU and proposed in
6 the Settlement Agreement being heard today,
7 both the CIAC and gain accounts have no
8 impact on the determination of PEU's revenue
9 requirement. As such, the settling parties,
10 except for the Towns of Litchfield and
11 Londonderry and Mr. Husband, recommend that
12 the Commission find that PEU's current
13 methodology for accounting for principal
14 forgiveness on its ARRA and SRF loans is
15 acceptable. And again, with regard to the
16 Towns' position and Mr. Husband's position,
17 while they take no position on this audit
18 issue, they do not object to the other
19 settling parties' proposed resolution of this
20 issue. Again, referenced in Footnote 14 on
21 Page 25.

22 The proposed resolutions of these audit
23 issues are specifically being included in the
24 Settlement Agreement for the sake of

1 administrative efficiency with regard to
2 subsequent audits. It is hoped that if
3 approved by the Commission in this
4 proceeding, these issues will be prevented
5 from becoming recurring audit issues to be
6 dealt with within subsequent rate
7 proceedings.

8 Q. Thank you. Do you believe that the permanent
9 rates proposed in the Settlement Agreement
10 are just and reasonable?

11 A. (Laflamme) Yes.

12 Q. And could you explain your reasoning.

13 A. (Laflamme) The Department believes that the
14 proposed ratemaking modifications will
15 provide the necessary revenues to enable the
16 Company to meet its debt service and
17 operating requirements. Also, the Department
18 believes that the specific ratemaking
19 modifications contained in the Settlement
20 Agreement will provide further assurance to
21 the creditors of both the Company and its
22 affiliates regarding the sufficiency of PEU's
23 cash flow, liquidity and solvency.

24 Further, while the Department recognizes

1 that the proposed 16.79 percent rate increase
2 being proposed in this Settlement Agreement
3 is not insignificant, it nevertheless
4 represents an equitable balancing of the
5 interest between the utility and its
6 ratepayers. Therefore, the Department
7 believes that the resulting rates are just
8 and reasonable for both the Company and its
9 customers, and serves the public interest.

10 Q. Thank you. So in summary, do you recommend
11 the Commission approve the Settlement
12 Agreement for permanent rates, and that
13 approval will set just and reasonable rates
14 for its customers?

15 A. (Laflamme) Yes.

16 Q. And do you believe that it is in the public
17 interest -- the Settlement Agreement is in
18 the public interest?

19 A. (Laflamme) Yes, I do.

20 Q. Mr. Laflamme, do you have anything to add to
21 your testimony?

22 A. (Laflamme) Not at this time, no.

23 Q. Okay. So thank you very much.

24 MS. AMIDON: I believe at this

1 point, Mr. Chairman, that Attorney Brown will
2 address additional issues with her witnesses.

3 CHAIRMAN GOLDNER: Okay. Ms.
4 Brown.

5 MS. BROWN: Thank you very much.

6 DIRECT EXAMINATION (CONT'D)

7 BY MS. BROWN:

8 Q. Mr. Ware, I would like to start with you.
9 And the question is concerning Exhibit 11 and
10 the revenue requirement that Mr. Laflamme
11 just thoroughly described. Do you have
12 anything to add to his testimony on the
13 revenue requirement discussion?

14 A. (Ware) No, I do not.

15 Q. Okay. And Mr. Goodhue, do you have anything
16 to add to Mr. Laflamme's description of the
17 revenue requirement --

18 A. (Goodhue) No. Mr. Laflamme adequately and
19 fully described the computation and adequacy
20 of that computation.

21 Q. Okay. And I will move on, Mr. Goodhue, to
22 the next section. Mr. Laflamme also fully
23 described the impact of the financing on the
24 settled revenue requirement. Do you have

1 anything to add to his testimony?

2 A. (Goodhue) I do not. The only thing that I
3 would, for the record, is the loan actually
4 closed on the morning of November 30th rather
5 than on December 1st. And we were able to
6 implement the results of that closing on that
7 loan into this case based on the actual
8 components of the financing, including the
9 amount borrowed, the term, and the interest
10 rate.

11 Q. Thank you. And Mr. Ware, do you have
12 anything to add to Mr. Laflamme's testimony
13 on the financial -- I'm sorry -- on the
14 financing impact on the revenue requirement?

15 A. (Ware) No, I do not.

16 Q. I would next, Mr. Ware, like to direct your
17 attention to the rate design section, and in
18 particular to Page 20 of Exhibit 11. Are you
19 also able to pull up Page 59 of the
20 Exhibit 1, which is the report of proposed
21 rate change that the Company initially
22 proposed?

23 A. (Ware) I can. Hold on one minute, please.

24 Q. Or I have it in front of me and I can read

1 you the percentages. Okay. You've got your
2 book. Okay.

3 A. (Ware) I have got it, yeah. Which Bates page
4 in the original filing, please?

5 Q. Bates Page 59. I don't remember which tab
6 it's on.

7 A. (Ware) Yes, I have that page.

8 Q. Okay. So in comparing Bates Page 59 from
9 Exhibit 1 to the table that appears on
10 Page 20 of Exhibit 11, the Percent Increase
11 column differs; is that correct?

12 A. (Ware) That is correct.

13 Q. G-M, for instance, started out at 23.37, and
14 it's now 20.77; is that right?

15 A. (Ware) Yes.

16 Q. Private FP, which would be fire protection,
17 started out at a reduction of 4.11 percent
18 and is now zeroed out. Do you see that?

19 A. (Ware) Yes.

20 Q. And I would like to have you describe from
21 FP-Hydrant and then down. It says Windham,
22 Raymond, Lee, Exeter, Birch Hill, Bow. Can
23 you please describe what components a
24 municipal fire charge -- or what comprises a

1 municipal fire charge, and why all of these
2 hydrant listings are different?

3 A. (Ware) Yes. So from FP-Hydrants, that's
4 public fire protection that is paid for by --
5 [connectivity issue]

6 [Cour t Reporter interrupts.]

7 A. (Ware) That is paid for by the local
8 municipality collected through taxes, and
9 that is paying for the municipal fire
10 protection in that community. And there are
11 four communities that pay for all or a
12 portion of the public fire protection
13 allocated through rates, and that's the towns
14 of Litchfield, Londonderry, Pelham and
15 Raymond. And then the remaining listings,
16 Windham, Raymond, Lee, Exeter, Birch Hill,
17 Bow public hydrant charges have the same
18 basis as the FP-Hydrant charges to the
19 municipalities, but those charges are paid
20 for by the ratepayers themselves through a
21 separate charge on their bill outside of the
22 customer charge and the volumetric charge.

23 But the basis of all what would be
24 determined the public hydrant charges falls

1 into two categories. There is a tariff
2 charge that's being sought for the servicing
3 of hydrants. So it's based on the number of
4 hydrants in each of those communities. And
5 then there is a component based on the inch
6 feet of water main that provide that fire
7 protection; inch feet being the size of the
8 water main. If you have an 8-inch water main
9 and there's 100 feet of it, you'll have
10 800-inch feet. So when you look at those
11 charges that are listed, those charges are a
12 combination of the number of hydrants in each
13 community times the tariff rate per hydrant
14 plus the number of inch feet in the community
15 times the tariff rate in inch feet. So the
16 rates are the same across each one of those
17 public hydrant charges, the tariff rates.
18 But because of the mixture of the number of
19 hydrants to the number of inch feet, the
20 impact on the rates that each community will
21 pay is different because of the variance or
22 difference in the balance between inch feet
23 and that in the number of hydrants.

24 Q. Thank you very much for that explanation, Mr.

1 Ware.

2 Mr. Goodhue, did you have any further
3 elaboration on Mr. Ware's and Mr. Laflamme's
4 testimony as to the customer impact?

5 A. (Goodhue) No, I do not.

6 Q. Mr. Ware, I would like to pick up with you on
7 one element in the revenue requirement that
8 Mr. Laflamme discussed, and that was with
9 respect to the QCPAC program and the issue of
10 prudent, used and useful.

11 If I could just ask you, of the, call
12 them plant additions that are being taken
13 from the QCPAC program and are included in
14 the revenue requirement, are all of those in
15 service?

16 A. (Ware) Yes, they are.

17 Q. Do you consider them to be used and useful?

18 A. (Ware) Yes, I do.

19 Q. And do you consider those investments to be
20 prudent?

21 A. (Ware) Yes, I do.

22 Q. Okay. Mr. Goodhue, do you have any
23 further -- anything further to add to Mr.
24 Ware's testimony on the prudent, used and

1 useful issue?

2 A. (Goodhue) The only thing I would add is that
3 the QCPAC program is designed specifically to
4 encapsulate projects within a given calendar
5 year. And in support of that, we have
6 policies and procedures in place to ensure
7 that capital is not only invested in, but is
8 used and useful by the end of each calendar
9 year in support of the QCPAC program to make
10 sure that layers of capital investment are
11 not only invested in but are used and useful
12 as a prudent investment in each calendar year
13 in support of those QCPAC.

14 [Cour Reporter interrupts.]

15 A. (Goodhue) And then we annually finance that
16 or refinance that because the assets are
17 funded by FALOC borrowings, which are fixed
18 asset line of credit borrowings during the
19 year, and in turn financed each year in
20 support of that program. So there are not
21 only -- not only is it a fixed program, but
22 there are elemental policies and procedures
23 in place at the Company to make sure of
24 strict enforcement to those boundaries within

1 that program.

2 Q. Thank you very much, Mr. Goodhue, for that
3 explanation.

4 Mr. Ware, are you familiar with
5 Exhibit 9.? For the record, this is a
6 compilation of data responses.

7 A. (Ware) Yes.

8 Q. And within Exhibit 9, did you author a number
9 of those data requests?

10 A. (Ware) Yes, I did.

11 Q. And are you aware of any changes or
12 corrections that need to be made to those
13 data requests or data responses and
14 supplemental responses?

15 A. (Ware) No, I am not.

16 Q. Okay. Mr. Goodhue, are you familiar with
17 Exhibit 9 and the data responses within that
18 exhibit?

19 A. (Goodhue) Yes, I absolutely am.

20 Q. And did you author some of the data responses
21 within that exhibit?

22 A. (Goodhue) I either authored and/or
23 comprehensively reviewed every one of those
24 data responses.

1 Q. Are you aware of any changes or corrections
2 that need to be made to either the underlying
3 data responses or any of the supplements that
4 were included?

5 A. (Goodhue) I am not.

6 Q. Okay. Thank you.

7 Mr. Ware, I do want -- I'm sorry. Mr.
8 Goodhue, I do want to cover an issue about
9 affiliate agreement costs. Are those
10 affiliate agreement costs in the proposed
11 revenue requirement?

12 A. (Goodhue) They are. And as they're specific
13 to the 2006 cost allocation agreement which
14 was approved by the Commission, as filed
15 under Docket No. DW 04-048, it covers the
16 allocation of costs that appear within the
17 current company's rate case filing. And that
18 cost allocation method is consistently
19 applied throughout the corporation relative
20 to the allocation of shared costs that
21 benefit or are applicable to each of the
22 companies within the consolidated group.

23 Q. Mr. Goodhue, Mr. Laflamme had covered the
24 temporary and permanent recoupment subject.

1 Do you have anything to add to his testimony?

2 A. (Goodhue) I do not. I think Mr. Laflamme
3 fully described the process and the legal
4 authority and the timing and steps in that
5 process for which recoupment of these
6 permanent rates, once approved, will be
7 accounted for and billed.

8 Q. Mr. Ware, do you have anything to add to Mr.
9 Laflamme's testimony about the temporary
10 permanent rate recoupment section?

11 A. (Ware) No, I do not.

12 Q. I have a follow-up, a friendly cross of Mr.
13 Laflamme, who is on our panel today.

14 Mr. Laflamme, during the rate case
15 expense testimony, you had indicated that the
16 settling parties would be given an
17 opportunity to comment on any rate case
18 expenses. Do you recall that testimony?

19 A. (Laflamme) Yes.

20 Q. And would it be that all parties, regardless
21 of whether they settled, would be able to
22 comment on those rate case expenses?

23 A. (Laflamme) That's my understanding.

24 Q. Okay. Thank you for that correction.

1 Mr. Goodhue, do you have anything to add
2 to the rate case expense testimony from Mr.
3 Laflamme?

4 A. (Goodhue) I do not.

5 Q. And Mr. Ware, do you have anything to add to
6 the rate case expense testimony from Mr.
7 Laflamme?

8 A. (Ware) No, I do not.

9 Q. Mr. Goodhue, do you have anything further to
10 testify concerning Mr. Laflamme's testimony
11 and explanation of the annual reporting or
12 the multiple reportings?

13 A. (Goodhue) I do not. The reporting
14 requirements included in the Settlement
15 Agreement are analogous to the reporting
16 requirements that were adopted for Pennichuck
17 Water Works in DW 19-084 and for PAC in its
18 recent rate case, which, once again, I am not
19 recalling the docket number for that recently
20 completed case.

21 Q. Thank you.

22 Mr. Ware, do you have anything to add to
23 Mr. Laflamme's testimony or Mr. Goodhue's
24 testimony regarding the monthly, semi-annual

1 and annual reporting section?

2 A. (Ware) No, I do not.

3 Q. Now, Mr. Ware, with respect to the repeat
4 audit issues, you heard Mr. Laflamme testify
5 as to Audit Issue 1 and Audit Issue 6. Do
6 you have anything further that you need --
7 that you wish to explain or testify to on
8 those issues?

9 A. (Ware) No, I do not.

10 Q. And Mr. Goodhue, do you have anything to add
11 to the testimony just given today on Audit
12 Issue 1 and resolution of Audit Issue 6?

13 A. (Goodhue) The only thing I would add in
14 support of what has already been testified by
15 Mr. Laflamme is that we were taking the
16 opportunity in this case, like we did in the
17 most recent cases for both PWV and PAC, to
18 set aside certain issues that came up in
19 every single rate case with the same
20 resolution in order to bring expediency and
21 efficiency to the process relative to these
22 specific issues.

23 Q. Thank you, Mr. Goodhue.

24 With respect to -- and this is a

1 question of Mr. Goodhue. With respect to the
2 three-year rate case term that's found at the
3 bottom of Page 26, how frequently does the
4 Pennichuck family of companies come in for
5 rate cases in your experience?

6 A. (Goodhue) No. 1, in our experience, it's
7 been, as a rule, every three years. No. 2,
8 we feel that imposing a three-year regularity
9 or modality for filing rate cases for PEU,
10 like we have also adopted in PWV's most
11 recent rate case, DW 19-084, is actually in
12 the best interest for all parties to the
13 case. The structure of the revenue
14 requirement for these companies is a closed
15 cycle, where revenues, as has been spoken
16 about, are collected and any over-deposit or
17 under-filling of the rate stabilization funds
18 may occur. So it is important to have a
19 frequency of rate cases on an every-
20 three-year cycle for a couple of reasons.
21 No. 1, should over-filling of those accounts
22 occur, it is incumbent upon us to make sure
23 that those monies are returned back to
24 customers in a timely manner. No. 2, within

1 that modality of frequency, it gives us an
2 ample runway between rate cases, such that
3 we're not pancaking cases behind one another,
4 you know, in a more frequent manner. But
5 No. 2 is to make sure that the incurrence of
6 operating expense fluctuations, whether it be
7 from inflationary pressures, whether it be
8 from change in operations, change in water
9 quality standards and treatment processes,
10 can be reflected in rates as are prudent and
11 necessary relative to the operation of the
12 company to the benefit of its customers.

13 Q. Thank you, Mr. Goodhue.

14 Mr. Ware, do you have Page 27 open in
15 front of you, if you could of Exhibit 11, the
16 Settlement Agreement, in particular the term
17 renewal of the 1997 water supply agreement?

18 A. (Ware) Yes, I do.

19 Q. Can you please summarize for the
20 Commissioners, what is the Company agreeing
21 to in this paragraph?

22 A. (Ware) So we have a contract that we absorbed
23 when we purchased the current PEU systems
24 from the Town of Hudson, when they acquired

1 the consumers water systems, the New
2 Hampshire Consumers Water Systems, back in
3 the 1998 time frame. And there was an
4 agreement in terms of how the wells that are
5 in Litchfield, but were owned by consumers
6 and now owned by Hudson, in terms of how
7 those wells would be shared, the cost would
8 be shared, as well as other common assets,
9 such as like transmission, main storage tanks
10 that are used by both the communities of
11 Litchfield and Hudson. The systems really
12 were never meant to be separate systems, but
13 they were separated with that change. So
14 this agreement was derived and ultimately
15 approved by the Public Utilities Commission
16 relative to the sharing of assets.

17 There was a concern expressed during the
18 rate case relative to the efficiency of that
19 agreement and whether, you know, we should
20 challenge it. There was a lot of dialogue
21 about that. But what we did agree to is
22 that, as part of the next opportunity when
23 that -- we have an opportunity to request
24 that that contract be reopened or that

1 agreement be reopened; that, one, we would do
2 so; but two, that when we did so, that if the
3 Town of Litchfield was willing, that we would
4 allow their attorney or representation of the
5 Town to sit in on, you know, that process and
6 be part of the process to ensure that, you
7 know, possibly a different view could be
8 looked at. So that's what the nature of this
9 agreement was, is that, you know, we will not
10 let that next time frame pass without asking
11 for that contract or agreement to be reopened
12 and considered, and considered, you know, in
13 light of some of the concerns that were
14 voiced during the process of this rate case.

15 Q. Thank you. Mr. Goodhue, do you have any
16 further testimony on this subject --

17 A. (Goodhue) I think Mr. Ware portrayed some of
18 the concerns. And perhaps one of the
19 intervenors who has the ability to testify in
20 this case may have something to add to that.
21 But specifically, we were addressing concerns
22 that were brought to bear within this case
23 and making a provision, such that those
24 concerns could be addressed in a proper

1 manner at the proper time relative to the
2 contractual ability to open and address those
3 at that next point of opening in the
4 agreement.

5 Q. Okay. Mr. Goodhue, after reviewing and
6 presenting this Settlement Agreement and its
7 multiple parts, do you have an opinion as to
8 the just and reasonableness of the rates
9 proposed in the revenue requirement proposed
10 in this --

11 A. (Goodhue) Yes, I believe that the proposed
12 rates would be just and reasonable. And I
13 don't know if I can recall the exact words
14 that Mr. Laflamme used, but I believe he
15 talked about this being a proper balance of
16 the interests between the utility and its
17 customers as to the rates and the ability to
18 service those customers as a regulated
19 utility.

20 Q. So I think I hear you agreeing that the
21 Settlement Agreement is in the public
22 interest.

23 A. (Goodhue) Yes.

24 Q. Okay. Mr. Ware, do you have an opinion as to

1 the just and reasonableness of the revenue
2 requirement, the rates, and I'll also add on
3 the public interest element of the Settlement
4 Agreement?

5 A. (Ware) Yes, I believe that the Settlement
6 Agreement and the associated rates that are
7 being sought provide a just and reasonable
8 result of this filing and that it is in the
9 public interest for the reasons stated
10 throughout this hearing.

11 Q. And I thank you both for your testimony this
12 morning because this ends our direct.

13 MS. BROWN: Chairman Goldner, thank
14 you.

15 CHAIRMAN GOLDNER: Okay. Any more
16 direct? Ms. Amidon?

17 MS. AMIDON: No.

18 CHAIRMAN GOLDNER: Okay. So next
19 we'll move to cross-examination by Mr. Kreis
20 and the OCA. I'd suggest, though, that we
21 perhaps take a break until 1:00 for lunch.
22 Everybody okay with that? Okay. So let's
23 break and return at 1:00, and we'll begin
24 with Mr. Kreis. Thank you. Off the record.

1 (Lunch recess taken at 12:26 p.m. and
2 concludes the Morning Session. The
3 hearing resumes under separate cover in
4 the transcript noted as Afternoon
5 Session ONLY.)
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